

# Tranzeo TR-902 Series **User Guide**

Covers the following models: TR-900-N, TR-900-8, TR-900-11, TR-902-N, TR-902-8, TR-902-11

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# **Safety Information**

### FCC Compliance

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the device is operated in a residential environment. This device generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the user guide, may cause harmful interference to radio communication. In case of harmful interference, the users will be required to correct the interference at their own expense.

The users should not modify or change this device without written approval from Tranzeo Wireless. Modification will void warranty and authority to use the device.

For safety reasons, people should not work in a situation where RF exposure limits could be exceeded. To prevent this situation, the users should consider the following rules:

- Install the antenna so that there is a minimum of 33.5 cm (13.19 in) of distance between the antenna and people.
- Do not turn on power to the device while installing the antenna.
- Do not connect the antenna while the device is in operation.
- Do not collocate or operate the antenna used with the device in conjunction with any other antenna or transmitter.
- Use this product only with the following Tranzeo antennas of the same or lower gain:

12 dBi Omni – TR-OD900-12 14 dBi Sector – TR-900V-90-14

• In order to ensure compliance with local regulations, the installer MUST enter the antenna gain at the time of installation. See *Chapter 3: Wireless Settings*, for details.

### Industry Canada Compliance

Operation of this device is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.



### Safety Instructions

You must read and understand the following safety instructions before installing the device:

- This antenna's grounding system must be installed according to Articles 810-15, 810 -20, 810-21 of the National Electric Code, ANSI/NFPA No. 70-1993. If you have any questions or doubts about your antenna's grounding system, contact a local licensed electrician.
- Never attach the grounding wire while the device is powered.
- If the ground is to be attached to an existing electrical circuit, turn off the circuit before attaching the wire.
- Use the Tranzeo Power over Ethernet (POE) adapter only with approved Tranzeo models.
- Never install radio equipment, surge suppressors or lightning protection during a storm.

### **Lightning Protection**

The key to lightning protection is to provide a harmless route for lightning to reach ground. The system should not be designed to attract lightning, nor can it repel lightning. National, state and local codes are designed to protect life, limb, and property, and must always be obeyed. When in doubt, consult local and national electrical codes or contact an electrician or professional trained in the design of grounding systems.

### **Professional Installation Required**

The product requires professional installation. Professional installers ensure that the equipment is installed following local regulations and safety codes.

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# Chapter 1: Overview

### Introduction

This next-generation wireless LAN device—the Tranzeo TR-902 series—brings Ethernet-like performance to the wireless realm. Fully compliant with the IEEE802.11a standard, the TR-902 series also provides powerful features such as the Internet-based configuration utility as well as WEP and WPA security.

### **Product Kit**

The TR-902 Series product kit contains the items shown below. If any item is missing or damaged, contact your local dealer for support.



# **Product Description**

The LEDs, ports and product information are located at the back of the TR-902 Series radio, as shown in the picture.



# **LED Panel Indicators**

Operational	Color	ndicators	
Power	• Red	<b>On:</b> Powered on <b>Off:</b> No power or LED's Disabled	
LAN	• Green	On: Ethernet link Flashing: Ethernet traffic Off: No Ethernet link	
Radio	Amber	<b>On:</b> Radio link <b>Flashing:</b> Radio activity <b>Off:</b> No radio link	
Signal (CPE or PxP Mode) In CPE mode LEDS light up in sequence to indicate signal strength based on Signal - Noise.	• Red	1 to 10 db above noise	
	• Amber	11 to 15 db above noise	
	• Amber	16 to 20 db above noise	
	Green	21 to 30 db above noise	
	• Green	31 or more db above noise	

Label	Color	Indicators	
Operational Info (AP Mode)	• Red	On: WEP/128 enabled Flashing: WEP/64 enabled Off: WEP off	
	Amber	On: WPA/AES enabled Flashing: WPA/TKIP enabled Off: WPA off	
	Amber	On: 5.8 operation Off: 5.3 operation Flashing: 2.4 operation	
	• Green	On: ACL enabled Off: ACL off	
	Green	On: WDS enabled Off: WDS off	

# Chapter 2: Hardware Installation

The TR-902 Series radios are easy to install, as you'll see in this chapter. Before starting, you will need to get the tools listed below and decide about the site and orientation of the device. Once ready, follow the instructions about how to install the Ethernet cable, mount the device, ground the antenna, and make the connections in order to get a proper installation.

# **Getting Ready**

### **Tools Required**

To install your TR-902 Series radio you will need the following tools:

- 1/2" wrench x 1
- 3/4" wrench x 1
- 3/8" wrench x 1
- Cat 5 cable stripper x 1
- Cat 5 cable (to connect the radio to the POE adapter)
- RJ-45 patch cable
- RJ-45 crimper x 1
- RJ-45 connectors x 4
- #6 green grounding wire

### **Site Selection**

Determine the location of the radio before installation. Proper placement of the device is critical to ensure optimum radio range and performance. You should perform a site survey to determine the optimal location.

Ensure the CPE is within line-of-sight of the access point. The line-of-sight is an ellipse, called Fresnel zone. This zone should be clear of obstacles since obstructions will impede performance of the device.



Fresnel zone

### Polarity

Determine if the antenna's polarization will be horizontal or vertical before installation. The TR-902 radios can be used in either polarity. The Ethernet boot cover should always be placed so that the cable runs toward the ground for maximum environmental protection.

### **Power Supply**

Only use a power adapter approved for use with the TR-902 Series radio. Otherwise, the product may be damaged and will not be covered by the Tranzeo warranty.

# Installing the Ethernet Cable

#### Step 1:

Insert the strain relief, without the cap nut, into the port opening of the boot cover.



### Step 2:

Using a 3/4" wrench, tighten the strain relief until it touches the boot cover.

IMPORTANT! Use hand tools only. Do not over tighten.



### Step 3:

Put the cap nut back over the strain relief and insert the Cat 5 cable through it. Wire the cable following the EIA/TIA T568B standard, and attach the RJ-45 connectors to each end of the cable. (See *Appendix F: Wiring Standard*).



### Step 4:

If you purchased the device with a dual port cover, repeat steps 1, 2, and 3 for the second port.

IMPORTANT! If you are not going to use the second port, insert the strain relief into the boot cover and tighten the cap nut to ensure a weather-tight seal, as shown in the picture.



### Step 5:

Place the gasket—with the adhesive side facing up—over the 4 studs around the port of the radio. Flatten the gasket ensuring there are no gaps. Remove the backing.



Plug the Cat 5 cable inserted in the boot cover into the port. Remember to place the boot cover according to the desired polarization, so that the strain relief faces the ground.





### Step 7:

Fit the boot cover over the 4 studs and the gasket. Secure with 4 keps nuts. Tighten with a 3/8" wrench until the gasket is at least 50% compressed.



Make sure the cap nut of the strain relief is tightened properly to ensure a weather-proof seal.

IMPORTANT! Hand tighten only. Do not over tighten as you may damage the weather-tight seal of the strain relief.



# Mounting the Radio

### Step 9:

Attach the mounting bracket to the pole using the U-bolt. Secure the U-bolt with the lock washers and the nuts. Align if necessary, and then tighten the nuts enough to prevent any movement.



*Step 10:* Fit the radio to the mounting bracket.

Secure the radio with keps nuts.

IMPORTANT! The strain relief must be always facing the ground.



# Grounding the Antenna

### Step 11:

Using a #6 green grounding wire, connect the grounding lug on the radio to a proper ground. See Appendix A: Grounding and Lighting Protection Information.





IMPORTANT: This device must be grounded. Connect the green grounding wire to a known good earth ground, as outlined in the National Electrical Code. See *Appendix A: Grounding and Lightning Protection Information* for details.

### **Connecting the Radio**



IMPORTANT! Use the power adapter supplied with the radio. Otherwise, it may be damaged.

#### Step 14:

To configure the TR-902 Series radio, connect the Ethernet cable to the POE adapter and to a computer. Ensure that the distance between the computer and the radio does not exceed 300 ft (90 m).

<u>Note</u>: If connecting to a hub or switch, a crossover cable may be required.

# **Best Practices**

Follow these practices to ensure a correct installation and grounding.

- Always try to run long Cat 5 and LMR cables inside of the mounting pole. This helps to insulate the cable from any air surges.
- Keep all runs as straight as possible. Never put a loop into the cables.
- Test all grounds to ensure that you are using a proper ground. If using an electrical socket for ground, use a socket tester, such as Radio Shack 22-141.
- Keep a copy of the National Electrical Code Guide at hand and follow its recommendations.
- If you are in doubt about the grounding at the location, drive your own rod and bond it to the house ground. At least you will know that one rod is correct in the system.

# Chapter 3: Configuration

The TR-902 Series radios can be configured through an HTML configuration interface, accessible using any Internet browser. The configuration interface allows you to define and change settings, and also shows information about the performance of the device.

In this chapter we'll cover how to access the configuration interface, configure the TR-902 Series radio, and interpret the information displayed in the interface.

Depending on whether the device is defined as an AP or CPE (infrastructure station), some menu options, windows, and fields in the interface may vary or may not appear at all. We'll indicate so when describing each window.

### **Connecting to the Radio**

Before accessing the configuration interface, you have to change the network connection settings in your computer to be on the same subnet as the radio.

### **Changing the IP Address - Windows XP**

- 1. In your computer, open Control Panel > Network Connections > Local Area Connection.
- 2. In Local Area Connection Status > General, click **Properties**.
- 3. In Local Area Connection Properties > General, select Internet Protocol (TCP/IP) and click Properties.
- 4. In Internet Protocol (TCP/IP) Properties > General, select Use the following IP address.
- 5. Enter your **IP address** and **Subnet Mask**. The default IP address of the radio is **192.168.1.100**, which cannot be used here.
- 6. Click **OK** and **Close**.

eneral	Authentication	Advanced		
Connec	t using:			
<b>BB</b> F	Realtek RTL813	39/810x Famil	ly Fast	Configure
This ca	nnection uses t	he following it	ems:	
	Client for Micr File and Print QoS Packet S Internet Proto	osoft Network er Sharing for Scheduler col (TCP/IP)	ts Microsoft f	letworks
	nstall	Uninst	all	Properties
- Desc Tran wide acro	ription smission Contro area network p ss diverse inter	l Protocol/Inte rotocol that p connected ne	ernet Proto rovides co tworks.	col. The default mmunication
_ Sha ✔ Not	w icon in notific fy me when this	ation area wh connection h	ien connei nas limited	cted or no connectivity

Internet Protocol (TCP/IP) Properties 🛛 🔹 👔 🔀				
General				
You can get IP settings assigned this capability. Otherwise, you nee the appropriate IP settings.	automatically if your network supports ad to ask your network administrator for			
Obtain an IP address automatically				
→ Use the following IP address	:			
IP address:	192.168.1.188			
Subnet mask:	255 . 255 . 255 . 0			
Default gateway:				
Obtain DNS server address	automatically			
• Use the following DNS serve	er addresses:			
Preferred DNS server:				
Alternate DNS server:				
	Advanced			
	OK Cancel			

### Changing the IP Address Using the Tranzeo Victor Program

The Tranzeo Victor Program is a utility that allows users to quickly change the IP address of the Tranzeo radios. It sends out a broadcast on the network and displays a list of other Tranzeo radios connected, from which you can configure the IP address for your device.

Note: The Tranzeo Victor Program cannot locate radios through routers.

þ	) Victor				• 🗙
R	<u>un T</u> ools <u>H</u> elp				
	Name	Product	MAC Address	IP Address	
*	Upstairs AP	KR6Rt	00:60:B3:20:62:B4	192.168.1.101/255.255.255.0	
	TrCPQ-dw house	TR6CPQ	00:08:68:4C:CA:6D	64.114.87.101/255.255.255.192	
	UBC_PM FDD	TRFDD	00:60:B3:0D:BC:11	10.10.99.83/255.0.0.0	
	UBCtoASI-5a	TR6Rt	00:60:B3:E2:93:8B	10.10.99.110/255.0.0.0	
	PM_UBC FDD	TRFDD	00:60:B3:3F:84:63	10.10.99.82/255.0.0.0	E
	Training Room	TR6Rt	00:60:B3:3C:A0:53	64.114.87.50/255.255.255.192	
	ASItoUBC-5a	TR6Rt	00:60:B3:E5:5F:D9	10.10.99.105/255.0.0.0	
	ASI2-6015	TR6Rt	00:60:B3:DD:1C:03	10.10.88.33/255.0.0.0	
	St_Georges	TR6CPQ	00:08:68:4C:C6:CD	64.114.87.68/255.255.255.192	
	NJD home	TR6CPQ	00:60:B3:3B:C2:1D	10.10.97.70	
	Neal	TR6Rt	00:60:B3:59:93:B7	10.10.99.125/255.0.0.0	
	Centurion	TrCPQ	00:60:B3:E9:20:55	10.10.99.180	
	Fab-all	TR6CPQ	00:0B:6B:4E:C4:0C	10.10.99.176	

### Columns

Name:	Displays the Device Name as set in the Administrative Options Page of the HTTP Interface
Product:	Display the Tranzeo Product Name. This is a read only Value.
Mac Address:	Displays the MAC address the device is current using. If the MAC Cloning option has been turned on, the MAC Address that appears is as set in the Network Interface. If the MAC Cloning feature has not been used, then the Factory set MAC Address appears.
IP Address:	Displays the Ip Address and Netmask as set in the Network Page of the HTTP Interface

The Tranzeo Victor Program has a number of menu options.

# Ru<u>n</u> Menu

Scan:	Locates Tranzeo radios connected to the network. A * appears before the name when the radio is in the same subnet as your PC.
Detail:	Displays more info for a selected radio, such as IP Mode, Gateway, etc .This option is only available when a device is selected.
Set IP:	Using this option you set the device to have a DCHP address, or set the Static Details. Disabling Locator Write Access under the Administrative Settings page of the HTTP interface will cause the device to not accept these changes. This option is only available when a device is selected.
Reset:	Reboots the radio. This option is only available when a device is selected.
Quit:	Exits the program.

# <u>T</u>ools Menu

Opens the HTTP page of the selected device in the Web Brower.
Allows you to adjust some the Program's settings
Sets the amount of time the program will wait for <b>Scan</b> results. Increase this value if you find that not every radio is being found.
Sets the amount of time the program will wait for <b>Detail</b> results. Increase this value if you find that <b>Detail</b> requests are timing out.
Victor uses the system browser by default. IF you wish to use an alternative browser to access your Tranzeo Radios, enter the full path to the alternative browser here.
The TR-902 Series use the <b>Legacy</b> protocol. Tranzeo's WiMAX, EL, EN and many other series of Radios use the newer <b>TDP</b> ( <b>Tranzeo Discovery</b> <b>Protocol</b> ).
Enables the automatic <b>Scan</b> when the program is started.

# <u>H</u>elp Menu

The **About** option displays the Version Number of the Program.

# Login into the Configuration Interface

After defining the network settings, follow these steps to login into the Tranzeo Configuration Interface.

- 1. Open your Internet browser (Internet Explorer, Netscape, or Firefox).
- 2. In the address bar, type your IP address (default IP: http://192.168.1.100).
- 3. In the login dialog, enter your **Username** and **Password** (if you're a first-time user, follow the instructions below).
- 4. Click **OK**. You will then access the configuration interface.

Connect to 192.1	68.1.100	? 🔀
The server 192.168.3 password.	1.100 at Login requires	a username and
Warning: This server password be sent in a without a secure con	is requesting that your an insecure manner (ba nection).	username and sic authentication
User name:	<b>1</b>	*
Password:		
	Remember my pas	sword
	ОК	Cancel

If you're a first-time user:

- 1. Enter the default username admin and the default password default.
- 2. In the Password Set/Reset window, change the **Administration** and **Recovery\* passwords**. They cannot be left as default and must be different from each other. You can change the usernames too.
- 3. Click **Apply** to save the changes.
- 4. You will be prompted to enter your new username and password in the login dialog. You will then access the configuration interface.



\* The recovery username and password are used to access the Password Set/Reset window if the administration password is lost.

# **Information Page**

This is the first window of the configuration interface. It shows the main menu and information about the device settings, like wireless, network, and security settings.

The menu is divided in four sections:

- Setup Menu
- Security
- Status
- Network

Each section contains navigation links to the configuration windows, some of which may be different for access points and CPEs.

Information Page - AP		
TRANZEO		Information Page
TR6Rt 802 11b/g (2.4 CHr)	Wireless Settings	
TP6 Pridge with	Link Status	No Link
External 0 dBi Antonna	SSID	test123
External 0 dBi Antenna	Device Name	TR6Rt
	Network Settings	
Home	IP Address	192.168.1.100
Information Page	Subnet Mask	255.255.255.0
AP Sotup Monu	Gateway	192.168.1.1
Wireless Settings	Accessed From	192.168.1.10
Administrative Settings		
WDS		
	Security	
Security	Encryption	Off
Encryption Accoss Control	Authentication	None
Access Control		
Status	Radio	
Stations List	Country / Regulatory	US: United States (FCC)
ARP Table	MAC Address	0060B30BA333
<u>Statistics</u>	Channel	1
System Performance	Card Type	4E (AK5413 / AK5414)
Network		
Configuration	Board	
Log Off	OS Cathurana	6.8.0P (1024)
Log On	Build Date	Oct 27, 2009 14:45
Copyright © 2004-2009 Tranzeo Wireless Technologies, Inc.	Hardware Rev.	2
	System Uptime	00:03:49
	Station Buffer Usage	
	Used	2
	Total	256
	Event Log	
	Hardware Events	(none)

#### Information Page - CPE

TRANZEO		Information Page
TR6Rt		
802 11b/g (2.4 GHz)	Wireless Settings	
Tr Dt Dridge with	Link Status	No Link
T-Riblinge with	Primary SSID	test123
External 0 dBi Antenna	Secondary SSID	
	Device Name	TR6Rt
Homo		
Information Dago	Network Settings	
Information Page	TR Addrose	102 169 1 100
CPE Setup Menu	Fubnot Mack	255 255 255 0
Wireless Settings	Catoway	102 169 1 1
Administrative Settings	Accessed From	102 168 1 10
	Accessed from	151.100.1.10
Security		
Encryption	Security	
Status.	Encryption	Off
Status	Authentication	None
AP List		
ARPTable	Padio	
Statistics	Country ( Regulatory	US: United States (ECC)
System Performance	Country / Regulatory	osconage Agag
Network	Channel	11
Configuration	Card Type	11 45 (AD5412 / AD5414)
seningeration	card type	4E (AK5415 / AK5414)
Log Off		
Convictable 2004-2009 Transmo Wireless	Board	
Technologies, Inc.	os	6.8.0P (1024)
	Software	TR6-5.0.2Rt
	Build Date	Oct 27, 2009 14:45
	Hardware Rev.	2
	System Uptime	00:00:41
	Event Log	
	Hardware Events	(none)
	indiana Events	(none)

# Setup Menu

In this section you would be able to configure wireless and administrative settings for the TR-902 Series radio.

### Wireless Settings - Basic Tab, Access Point

This window displays the wireless configuration of the device. The contents are slightly different for access point and CPE.

	Wireless S	Settings	
Basic Advanced	OInfrastructure Station @Access Point	Wireless Mode	
<b>11b</b> ♥1Mbps* <b>11g</b> ♥6Mbps* <b>11g</b> ♥24Mbps*	test123 Visible Invisible Outdoor • Full (20MHz) • CH 1 - 2412/20 MHz • V30Mbps V11Mbps V36Mbps V11Mbps V36Mbps V54Mbps V55 km • 00000000000 US: United States • 00 Apply Back to Inf	SSID Visibility Status Location Channel Width Channel 802.11g Enabled Supported Tx Rates ' indicate basic rates. All basic rates supported by the AP must also be supported by the STA or it will prevent association. Using Tx Rate Link Distance PxP Mode Enabled PxP Mode Enabled PxP MAC Address Block Inter-client Traffic Power Cap (dBm) Select Country Antenna Gain (0 - 100 dBi)	
Wireless Mo	de: Define if yo	bur device will operate as Infra	astructure
SS	SID: The Service identifies a the same SS	Set Identifier (SSID) is the na specific wireless LAN. Device SID to communicate with each	time that as must have other.
Visibility Statu	us*: You can set Invisible to	your access point to be <b>Visibl</b> clients.	e or
Locati	on: You can set Indoor. <sup>(1)</sup>	the location of the radio to be	<b>Outdoor</b> or
Chann	el*: Select the cl	hannel that the access point an	d clients use.
Channel Wic	Select the cl match on bo	hannel width to use. This valu oth the AP and CPE.	e must
Using TX Ra	ate: The transmi point comm <u>Note</u> : Settin does not lim impact on th	ssion speed at which the radio unicate with each other. In this rate below the maximum hit bandwidth and often has a r he operation of your network.	and access n possible negative

\* Feature available only in access point wireless mode. <sup>(1)</sup>In the FCC Domain this setting has no effect.

Supported Tx Rates:	Select the rates at which you the radio will transmit. *indicates basic rates. All Basic rates supported by the AP must also be supported by the CPE or it will prevent association.
Link Distance:	This is the distance between the CPE and access point. This setting is necessary to define the correct ACK timing. Setting this value too low or too high will result in low throughput and high retries.
PxP Mode:	Follow the instructions in next page.
PxP Mac Address:	Follow the instructions in next page.
Block Inter-Client Traffic*:	Check to block wireless communications between clients on the access point.
Power Cap:	It is the maximum output power of the radio.
Country:	Select the country where the device is located. Setting an incorrect country may be considered a violation of the applicable law, as rules differ in each country.
Antenna Gain:	Select the gain of the antenna. This information must be set by the installer at the time of installation. <sup>(1)</sup>

\* Feature available only in access point wireless mode. <sup>(1)</sup>In the FCC Domain this setting has no effect.

### Wireless Settings - Basic Tab, Infrastructure Station

This window displays the wireless configuration of the device. The contents are slightly different for access point and CPE.

		Wireless Set	tings
Basic Advanced	]		
		●Infrastructure Station ○Access Point	Wireless Mode
		test123	Primary SSID
			Secondary SSID
		Outdoor 👻	Location
		Full (20MHz) -	Channel Width Band
		₩ ₩	802.11g Enabled
11 11	b ☑1Mbps* ☑6Mbps* ☑24Mbps*	✓2Mbps*       ✓5.5Mbps       ✓11Mbps         ✓9Mbps       ✓12Mbps*       ✓18Mbps         ✓36Mbps       ✓48Mbps       ✓54Mbps	Supported Tx Rates * indicates basic rates. All basic rates supported by the AP must also be supported by the STA or it will prevent association.
		Best (automatic) 🔻	Using Tx Rate
		55 km 🔻	Link Distance
		00000000000	PXP Mode Enabled PXP MAC Address
		30.0	Power Cap (dBm)
		US: United States 👻	Select Country
		0.0	Antenna Gain (0 - 100 dBi)
		Apply Back to Information	on Page
Wireless N	lode:	Define if your device wi Station (CPE) or Access	ill operate as <b>Infrastructure</b> s <b>Point</b> .
:	SSID:	The Service Set Identifier (SSID) is the name that identifies a specific wireless LAN. Devices must have the same SSID to communicate with each other. In Infrastructure Station mode (CPE), you can enter primary and secondary SSIDs when using two access points in the network. Clients will connect to the secondary access point when the primary is unavailable or goes down.	
Loca	ation:	You can set the location <b>Indoor</b> . <sup>(1)</sup>	of the radio to be <b>Outdoor</b>
Channel V	/idth:	Select the channel width the AP and CPE.	to use. Must match on both
Using TX	Rate:	The transmission speed point communicate with <u>Note</u> : Setting this rate be does not limit bandwidth impact on the operation	at which the radio and acces each other. elow the maximum possible n and often has a negative of your network.

\* Feature available only in access point wireless mode. <sup>(1)</sup>In the FCC Domain this setting has no effect.

Supported Tx Rates:	Select the rates at which you the radio will transmit. *indicates basic rates. All Basic rates supported by the AP must also be supported by the CPE or it will prevent association.
Link Distance:	This is the distance between the CPE and access point. This setting is necessary to define the correct ACK timing. Setting this value too low or too high will result in low throughput and high retries.
PxP Mode:	Follow the instructions in next page.
PxP Mac Address:	Follow the instructions in next page.
Power Cap:	It is the maximum output power of the radio.
Country:	Select the country where the device is located. Setting an incorrect country may be considered a violation of the applicable law, as rules differ in each country.
Antenna Gain:	Select the gain of the antenna. This information must be set by the installer at the time of installation.

# **PxP Setup**

Point to Point (PxP) mode is a Layer 2 transparent protocol optimized for backhaul use. PxP mode is recommended whenever two network segments are to be bridged.

To operate the radio in PxP mode:

- 1. Set one radio to Access Point and the other to Infrastructure Station.
- 2. Enter the same **SSID** on both radios.
- 3. Set the **Channel** on the access point.
- 4. On both radios, enter the Mac address of the opposite radio in the **PxP Mac** Address field (no colons).
- 5. Check off **PxP Mode Enabled**.

### Note:

In PxP mode, the LEDs on the radios will operate the same as in Infrastructure Station mode on both AP and CPE unit, with LEDs proportional to signal strength.

### **PxP** Guidelines

There are a few guidelines you should follow when putting in a PxP link.

- 1. Determine the locations for each side of the link.
- 2. Determine the distance of the link and the heights of the installed equipment.
- 3. Using the details from step 2 check the Fresnel Zone and line of site.
- 4. Verify that the line of site is free of obstruction.



### Fresnel zone

The cross section radius of the Fresnel zone is the highest in the center of the RF LoS which can be calculated as:

$$r = 43.3\sqrt{d/(4f)}$$

where r = radius in feet, d = distance in miles, and f = frequency in GHz.

### Wireless Settings - Advanced Tab, Access Point

This window displays the advanced wireless configuration of the device. The contents are slightly different for access point and CPE.

Wireless Settings	
Basic       Advanced         3000       RTS Threshold (0-3000)         2346       Fragmentation Threshold (256-2346)         0       ACK Timeout Tuning (-100 - 100 µs)         100       Beacon Interval (ms)         1       DTIM Interval         0       Burst Time         802.11d Enabled         AUTO       Preamble	
RTS Threshold:	This is the maximum size for a packet to be sent automatically. When it exceeds the RTS threshold, the CPE sends first a 'request to send' (RTS) to the access point before sending the packet. <u>Note</u> : The more clients you have, the lower the value should be set.
Fragmentation Threshold:	This is the size at which packets are fragmented in order to be transmitted. Setting this value too low decreases the amount sent on each transmission. In noisy areas, this can improve performance. However, in quiet areas, this will decrease throughput.
ACK Timeout Tuning:	The time that the radio waits for an acknowledgment (ACK) from the access point accepting transmission before re-attempting to send the data. This is an offset from the ACK timing set by the link distance.
Beacon Interval:	This is the rate at which the access point broadcasts its beacons.
DTIM Interval:	The DTIM interval (Delivery Traffic Indication Message) helps to keep marginal clients connected by sending wake up frames.
Burst Time:	This allows to send data without stopping. Note that other wireless devices in the network will not be able to transmit data for this number of microseconds.
802.11d Enabled:	Check to operate in 802.11d mode. <sup>(1)</sup>
Preamble:	Select type: <b>Long</b> uses long preamble only, <b>Auto</b> (recommended) tries short preamble first, then long.

<sup>(1)</sup>In the FCC Domain this setting has no effect.

### Wireless Settings - Advanced Tab, Infrastructure (CPE)

This window displays the advanced wireless configuration of the device. The contents are slightly different for access point and CPE.

Wireless Settings Basic Advanced	
300 234 0 AUTO	0       RTS Threshold (0-3000)         6       Fragmentation Threshold (256-2346)         ACK Timeout Tuning (-100 - 100 μs)         ▼       Preamble         Apply       Back to Information Page
RTS Threshold:	This is the maximum size for a packet to be sent automatically. When it exceeds the RTS threshold, the CPE sends first a 'request to send' (RTS) to the access point before sending the packet. <u>Note</u> : The more clients you have, the lower the value should be set.
Fragmentation Threshold:	This is the size at which packets are fragmented in order to be transmitted. Setting this value too low decreases the amount sent on each transmission. In noisy areas, this can improve performance. However, in quiet areas, this will decrease throughput.
ACK Timeout Tuning:	The time that the radio waits for an acknowledgment (ACK) from the access point accepting transmission before re-attempting to send the data. This is an offset from the ACK timing set by the link distance.
Preamble:	Select type: <b>Long</b> uses long preamble only, <b>Auto</b> (recommended) tries short preamble first, then long.

## Administrative Settings - Firmware Tab

Use this window to upgrade the software, change your password, and define SNMP parameters.

Administrative Settings		
Firmware Import/Export SNMP		l
Please type path to targeting Image File Name or click "Browse" button.		
inage rie Name.	Upgrade Software	
To restore all settings to the factory defaults, please click "Defaults" button. To reboot system without resetting, click "Reboot" button. To undo your most recent configuration change, click "Rollback" button. To get back to "Information Page", click "Back to Information Page" button. Defaults Reboot Rollback Device Name		
	User Name	
	* Password * Confirm Password	
	<ul> <li>✓ Extended Wireless Information</li> <li>✓ Signal/Status LEDs</li> <li>■ Block Locator Write Access</li> </ul>	
	Apply Back to Information Page	
Upgrade Software:	Enter the location of the software update file or <b>Browse</b> to locate it in your computer. Click <b>Upgrade</b> <b>Software</b> . If the radio does not refresh the Information Page after 1 minute, press <b>Refresh</b> , <b>Reload</b> or <b>F5</b> . Verify the new firmware is installed correctly.	
Defaults:	Returns all settings to factory defaults, including passwords.	
Reboot:	Restarts the system without changing settings.	
Rollback:	To undo the most recent change.	
Device Name:	It is the network name of the device. This name appears in the Locator and on the Tranzeo stations list.	
User Name:	This is the login username.	
Password:	Enter a new password if you want to change it.	
Confirm Password:	Re-type the new password.	
Extended Wireless Information:	Enables extended information (name and IP addr which is only displayed with Tranzeo access poin	ress), nts.
Signal/Status LEDs:	Un-check to turn off the LED panel indicators.	
Block Locator Write Access:	Blocks locator write access to the device.	

### Administrative Settings - Import / Export

Use this window to import and export settings.

Administrative Settings		
Firmware Import/Export SNMP		
Please type path to targeting Configuration File Name or click "Browse" button.		
Configuration File Name:	Choose	
	Import Configuration Export Configuration	
	Enable TETP Auto-Config	
	192.168.1.170 IP address of TFTP Server	
	60 Timeout (5-255 seconds)	
	Filename on TFTP server	
Leave the file nar	ne field blank if using MAC address (ex.0060B30BA333.cfg).	
Δ	anly Apply & Reboat Back to Information Page	
<u>(1</u> )		
Configuration File	Enter the location of the configuration file or <b>Browse</b>	
Name:	to locate it in your computer. Click Import	
	Configuration to import setting or Click Export	
	<b>Configuration</b> to export the settings. See <b>Appendix J</b>	
	for more information on this feature,	
Enable TFTP	Enables the radio to pull its configuration directly	
Auto-Confia:	from a TFPT server at Boot up. See <b>Appendix J</b> for	
<b>J</b>	more information on this feature,	
IP Address:	Address of the TFTP server.	
Timeout:	Timeout if file not available. (5-255 Seconds)	
Filename <sup>.</sup>	Filename of the configuration file on the TETP Server	
r nonanio.	for auto-config. Leave the file name blank if using	
	MAC address (eg. 0060B30BA333.cfg).	
	(-8	

### Administrative Settings - SNMP Tab

Use this window to define SNMP parameters.

Administrative Settings		
Firmware Import/Expo	rt SNMP	
public       Read Community         Contact       System Contact         Location       Device Location         32-bit Counter (compliant) (©       RFC-1213 Traffic Counter Format         64-bit Integer (°       64-bit Counter (°         Apply       Back to Information Page		
Read Community:	This is the read community string. IT IS HIGHLY RECOMMENDED THAT YOU CHANGE THIS VALUE FROM THE DEFAULTS.	
System Contact:	Enter the name of the system contact to be reported b SNMP.	
Device Location:	Enter the location of the device to be reported by SNMP.	
Counter Format:	Select the counter format that you that would like to use. Some SNMP programs can not address a 64 bit number in the Traffic counter. If your SNMP can address a 64 bit number, we highly suggest using a 64 bit number due to the high number of bits a radio can transfer.	
Device Name:	It is the network name of the device. This name appears in the Victor Program and on the Tranzeo stations list.	

### WDS (AP only)

The Wireless Distribution System (WDS) is a modification to the 802.11 standards that allows access points to communicate directly with each other. WDS allows users to spread out coverage to a larger area without the need for a backhaul link. The tradeoff is that overall throughput is greatly affected for all users of the access points linked.

**NOTE:** WDS is not recommended for use with large numbers of clients or when throughput needs to be maximized. In both cases, a dedicated PxP link should be used. However, in areas of low density, WDS can allow an ISP to extend coverage into an area at very low cost.

WDS		
Enabled 🔽		
AP MAC Address 1	00000000000	
AP MAC Address 2	00000000000	
AP MAC Address 3	00000000000	
AP MAC Address 4	00000000000	
AP MAC Address 5	00000000000	
AP MAC Address 6	00000000000	
Enable WDS Statistics		
Apply Back to Information Page		

To set up WDS:

- 1. Select Enabled to activate WDS and click Apply.
- 2. Go to the Administrative Settings window and change the settings to **Defaults**.
- 3. Go to the Wireless Settings window and set the same **Channels** for both access points.
- 4. In the WDS settings window, enter the **Mac address** of the peer. Do not insert colons or commas.
- 5. Click Apply.

### Note:

- WDS links don't appear in the Station List or Performance windows. To monitor the link's strength and performance, use PxP mode.
- Throughput is cut by 50% per link. 2 Radio in WDS mode will have 50% of the normal bandwidth, 3 will have 25%, and so on.
- WDS does not support WPA encryption.

# Encryption

In this section you can configure both basic and advanced security settings for your device.

### **WEP Settings**

In this window you can define WEP parameters. WEP provides security by encrypting data so that it's protected when transmitted from one point to another.

Encryption								
WEP	WPA							
<u>WEP</u>								
Enabled	Authentication	Open 🔻 Ke	ey Length	64 bit	• Defaul	t Key	WEP Key	1 🔻
Activate Keys								
1:	1234567890		<b>2:</b> 1234	1567890				
3:	1234567890		<b>4:</b> 1234	1567890				
Apply Back to Information Page								
	Enabled:	Check to turn on WEP security protocol.						
А	uthentication:	Select your system to be open or shared. <b>Open</b> is always recommended.						
	Key Length:	This is the level of encryption. Note that 64 bit is referred to as 40 bit on some systems. WEP 64 requires 10 Hex characters. WEP 128 requires 26 Hex characters.						
	Default Key:	Select the default WEP key from the list.						
1	Activate Keys:	Enter the fou must be ente	ır WEP k red in HI	eys you EX only	u want to y.	o acti	vate. Ke	ys

### **WPA Settings**

In this window you can enter WPA parameters. WPA provides a higher level of security, enhancing the security features of WEP.

Encryption			
WEP WPA			
	<u>WPA</u>		
WPA Mode: • None	CWPA	©WPA2 Only	©WPA2
Backward Compatible:	ТКІР	Γ	
	AES		
WPA Personal			
Cipher Type	PSK password	Update Interv	al (s) 3600
	μ		
🔿 WPA Enterprise			
RADIUS Server IP A	ddress 0.0.0.0	Timeout (min)	60
RADIUS Server Sha	red Secret radius_shared	Server Port	1812
MAC Address			
	Apply Back to Information	n Page	
WPA Mode:	Select the WPA mode. <b>NOTE:</b> Due to the way <b>TKIP</b> stores information, it greatly reduces the number of client an AP can address. With <b>TKIP</b> turned, an AP can only address 31 clients. <b>AES</b> is highly recommended as it does not affect the number of clients, and is much more secure than <b>TKIP</b> .		
Backward Compatible:	Select <b>TKIP</b> or <b>AES</b> backwards compatibility if required. These options should only be selected if you have Tranzeo units in your network that are not running 3.x or higher firmware.		
Cipher Type:	Select the level of encryption.		
PSK:	Enter your PSK password. Minimum 8 characters		
Update Interval:	This is the interval at which the PSK password will be updated. The higher the number, the more often the key will be updated, which increases security but can reduce throughput.		
WPA Enterprise*:	Ensures that only aut the network. Enter th server from your Inte	horized network e information ab ernet Service Pro	users can access out the RADIUS vider.

\* Feature available only in access point wireless mode.

### Access Control (AP only)

This feature allows you to control the what devices are allowed to associate to your access point, in other words, to allow or deny access from other radios. MAC access control offers a light weight method of controlling access to your network.

	Access	Control		
			I	
Enable Access Control	Edit Mode	<u>Manually Authorize Sta</u>	<u>tions</u> ces manually, type,	
Click "Copy All" button to copy all station devices from device list to the MAC Address box on the right. Click "Copy Selected" button to copy all selected station devices from device list to the MAC Address box on the right.		select or paste MAC addresses to the text box and click "Authorize" button. In order to put devices on the avaliable list, you can type, select or copy mac addresses to MAC address box and click "Deauthorize" button.		
Authorized Station Devices	<u>; (0)</u>	MAC Address		
Copy All Copy Selected			Clear	
			Delete	
In order to delete device from this list, please				
Available Station Devices (	(0)		Deauthorize	
Copy All Copy Selected			Authorize	
		~	Арріу	
In order to add device to abo	ve list, just click it.	Note: Associated stations	can not be deleted in	
		the edit mode.		
	Back to Infor	mation Page		
	-			
Enable Access Control:	Select to enable MAC Access Control.			
Edit Mode:	Check to make changes to access control settings suc			
	U	C		
Authorized Station Devices:	This is the list of the authorized devices. To change current settings, check the devices and click <b>Copy Al</b> or <b>Copy Selected</b> . The devices will appear in the <b>Ma</b> <b>Address</b> box on the right.			
	<u>Note</u> : If you are working via a radio link, add first the MAC address of the station you are connecting from. Otherwise, you will be locked out of the radio.			
Available Station Devices:	This list contains the devices available but not authorized. To authorize them, check the devices and click <b>Copy All</b> or <b>Copy Selected</b> . The devices will appear in the <b>Mac Address</b> box on the right.			
Manually Authorize Stations:	In this box ye authorize, de	ou can perform diffe authorize and delete	erent actions like devices listed here.	

# DFS / TPC

This section displays information about the Dynamic Frequency Selection (DFS) and Transmit Power Control (TPC) Status information and configuration.

DFS/TPC is required for operation in certain frequency ranges as mandated by local regulation. If the device detects radar on a give channel it must stop transmitting and flag the channel as unusable for 30 minutes. The radio then selects a new channel from the available channel list. The radio must scan this channel for 60 seconds before starting to transmit. If radar is detected on the new channel it must repeat the previous steps until it finds a free channel. If all the channels show radar events the radio will have to wait for the 30 minute timeout to try the channels again. As such, if you are in an area with radar events channels requiring DFS/TPC are not recommended for backhaul use.

DFS / TPC				
Dynamic Frequency Selection				
	DFS Status - Normal Operation			
19 Available Channe	ls <b>0</b> Disabled Channels			
	Channels List			
Channel RAI	DAR Events Time Since Last Event Current Status			
64	0 10 minutes Available			
Transmit Power Control				
	C Manual 30.0 + dBm			
	Automatic Reset Transmit Power			
	Do not jump outside of current band			
Current Tx Power 18	Local Maximum of Tx Power 18 Physical Minimum of Tx Power 12			
	Apply Back to Information Page			
DFS Status:	Displays operational status.			
Available Channels:	Displays the number of channels available for the radio to select from.			
Disabled Channels:	Displays the number of channels disabled by radar events.			
Channel List:	Shows the channels that have seen radar events, the number of radar events, the time since the last event, and the current status of the channel.			
Manual:	Enables manual power control if allowed by local regulations.			
Automatic:	Allows the radio to automatically select the best transmit power.			
Do not jump outside of current band:	Restricts the radio to stay within channels in the current band when scanning for available channels.			
### Status

This section displays information about the status and performance of your radio. Most options and information cannot be modified in this section.

### Stations List (AP only)

This window displays a list of the stations associated with the access point and their connection statistics. The refresh rate option will reload the page after that many seconds. When the page is collecting data, a Green bar will appear behind the word Status. Clicking onto a client will display additional info at the bottom of the page.

				S	Stat	tio	ns ]	List					
	P	lease click Plea	on name se click o	e or ip on MA(	addro Caddr	ess to ess to	o chang o displ	je device ay client	e's name t station'	or ip add s stats.	lress.		
	Refresh Rat	e (seconds	5) (	Off	01	C 2	⊜5	<u>()</u> 10	C15	C30 C	60 Sa	ample	
Noise Floo	or : -101 dBm												
No.	Name	MAC Add	ress	IP Ad	dress	0   	L/UL Rate 1bps)	DL/UL RSSI (dBm)	Noise (dBm)	TX Pkts Failed	TX Pkt Retran	ts RX Pkts ns. Failed	Stats Age (ms)
1. TR6R	t	0060B33C	<u>93A4</u> 19	2.168.10	00.1 🚊	≥ 24	4/24	-75/-91	-103	0	0	0	9993
Page: 1/1													
Client Data	a for 0060B33	C93A4											
RSSI Noise	Min -76 Min -103	Avg 3 Avg	-75 -10	5 03	Max Max		-74 -103						
RX Data TX Data	Bytes 102 Bytes 120	08 Good Good	Pkts 10 Pkts 1	2	Failed   Failed	Pkts Pkts	0 0	Dupe P	kts 0				
	Retrans(1) 0	Retra	ns(2) 0		Retran	s(3)	0	Retrans	(4) 0				
			S	ave Ch	anges	Bac	k to Info	ormation F	Page				
	Na	me:	This	s inf	form	nati	on a	ppear	s her	e whe	n the o	device is	sa
			Trai	nzec	o CF	ΡE ν	with	the l	Exten	ded V	Wirele	ess	
			Info	orm	atio	on c	ptic	n turi	ned or	n. Oth	erwis	e, the fie	eld
			will	be	blar	ık. `	Ŷou	can r	nanua	ally er	nter a	name by	lef
			clic	king	g on	the	fiel	d and	l typiı	ng in.	Howe	ever, if the	ne
			Ext	end	ed V	Wiı	eles	ss Inf	orma	tion (	option	is turne	d or
			at th	ne cl	lient	t, th	e na	ıme y	ou en	tered	will b	e overw	ritte
			with	n the	e na	me	on t	he cli	ent.				
r	Mac Addre	ess:	The	Ma	ic ac	ldre	esses	s of th	ne ass	ociate	d stat	ions.	
	IP Addre	ess:	This	s da	ta al	lso	app	ears v	when	the E	xtend	ed Wire	eles
			Info	orm	atio	on c	hec	ked.	Click	> to c	open a	new br	ows
			win	dow	to	that	t clie	ent.			-		
	DL/UL R	ate:	Indi	cate	es th	e D	<b>)</b> owi	nlink	and U	Jplink	rates	in Mbps	5.
	DL/UI R	ssi:	Indi	cate	es th	еΓ	) 0 W	nlink	and I	_ Inlink	RSSI	í in dBm	
	22,02 10		mui	Juit	5 u		0 11	липк	unu C	PIIIK	1.001		

Noise:	The Noise level at the client. The Noise Floor number is the noise at the AP.
TX Pkts Failed:	The number of failed Tx packets.
TX Pkts Retrans:	The number of Tx packets that needed to be retransmitted.
RX Pkts Failed:	The number of failed Rx packets.
Stats Age:	The age of the last statistics update in milliseconds.

### AP List (CPE only)

This window displays information about the access points associated with the CPE and the connection statistics.

You can set an access point's SSID as your primary SSID by clicking on the MAC address when it's displayed as a link. This will automatically reboot the radio.

				ļ	AP I	List					
	Available Access Points										
MAC Address	<u>Name</u>	<u>IP Address</u>	<u>SSID</u>	<u>Noise</u> <u>Floor</u> (Dbm)	<u>Signal</u> (Dbm)	<u>Channel</u>	Encryption	Access Control	Authentication	<u>802.1x</u>	<u>Status</u>
0060B30BA333	TR6Rt	192.168.1.50	test123	-103	-76	149	Off	Disabled	Off	Disabled	Associated

### **ARP Table**

This table lists the devices that have attempted communication with your device via TCP. There should be a limited number of entries in this table, especially if the interstation blocking is turned on at the access point.

#	MAC Address	IP Address	
1	00051B00B91A	192.168.1.50	

### Statistics

This section is divided in 3 windows: LMAC (Lower Mac), UMAC (Upper Mac), and Ethernet, which can be accessed from the Statistic Summary Page.

	Statistics
Statistics Ethernet	UMAC LMAC RX LMAC TX
	untime Statistics Settings Enable LMAC TX/RX Statistics Enable LMAC Radio Media Statistics Enable Ethernet Statistics sply Settings

### LMAC vs UMAC Statistics

The LMAC functions occur in the radio chipset. While the UMAC divides the statistics into clean and failed packets, LMAC defines why packets failed.

You can click onto each speed level and see how the traffic breaks down. In the TX statistics, there should little to no Tries at Series 2, 3 or 4. The radio will try to send a packet 4 times at Series 1 and then will try the next series 4 times. In the RX statistics, you should look for bad CRCs and bad decrypts for signs of RF interference or Fresnel interference links. Bad PHYs generally are caused when the radio is unable to decode the packets due to noise.



### Note:

Communication between Access Points and CPEs always occurs at the lowest rate. In a normal link, you should see a fair number of transactions at the lowest rate.

### UMAC Statistics

The UMAC functions occur in the unit's processor. The UMAC statistics are likely the most useful for radio troubleshooting. This window breaks down the statistics into clean and failed packets.

The failed packets should be less than 10% in a normal operating environment. In the TX statistics, there should be little to no Retransmits at Series 2, 3 or 4. Life Statistics are reset on each reboot.

Statistics Ethernet UMAC LMAC RX LMAC TX									
	Select Refresh Rate (seconds)								
			Previous Statistics	Life Statistics					
		Sample Period (in sec)	0.000	0.000					
		Bytes	0	0.000					
	DV	Packets	0	0					
	RA	Clean Packets	0 ( 0.0% )	0 ( 0.0% )					
		Failed Packets	0 ( 0.0% )	0 ( 0.0% )					
		Bytes	0	0.000					
		Packets	0	0					
		Clean Packets	0 ( 0.0% )	0 ( 0.0% )					
		Retransmit Series 0	0 ( 0.0% )	0 ( 0.0% )					
	TX	Retransmit Series 1	0 ( 0.0% )	0 ( 0.0% )					
		Retransmit Series 2	0 ( 0.0% )	0 ( 0.0% )					
		Retransmit Series 3	0 ( 0.0% )	0 ( 0.0% )					
		Total Failed Packets	0 ( 0.0% )	0 ( 0.0% )					

### Ethernet Statistics

In this window, excessive collisions are usually a sign that the radio and the device it is linked to are not on the same duplex settings. One is at full while the other is at half. Try locking both to the same values.

Collisions do normally occur on an Ethernet network and are generally handled by the Carrier Sense Multiple Access with Collision Detect (CSMA/CD) mechanism. Alignment, length and excessive FCS errors could the result of a bad radio link, or a bad Ethernet cable.

Statistics								
Statistics	Et	hernet UMAC LMAC RX LMA	с тх					
Se	Select Refresh Rate (seconds)							
			Ethernet 1	Ethernet 2				
		Total	9	4				
		Dropped by Software	0	0				
	тх	Dropped by Link	0	4				
		Collision	0	0				
		Late Collision	0	0				
		Excessive Collision	0	0				
		Total	12	0				
		Dropped by HRT	0	0				
		Dropped by DSR	0	0				
		Dropped by Software	0	0				
	RX	Frames over 2048 bytes	0	0				
		Frames over 1518 and less than 2048 bytes	0	0				
		FCS Error	0	0				
		Length Error	0	0				
		Alignment Error	0	0				
Back to Information Page								

## Wireless Performance (CPE only)

This window shows information about the Wireless Performance of the radio. This window is only available in Infrastructure (CPE) Mode. Many browsers do not allow infinite refreshes of a page through scripts, so this window may stop updating. If it does, simply change the refresh rate to another value to restart the process.

Wireless Performance									
Accessized Access Deint Features									
	ASSO	ciated A	ccess P	οιητ	reati	ures			
Name		ddress		SSID	-	Chann	el N	Status	
IRORT	192.1	58.1.50	te	ST12.	3	149	•	Associat	ea
Link Details									
Select Refresh Rate (se	conds)		Off	<b>0.5</b>	•1	C3 C5	<b>010</b>	Sample	
Receiving			Fransmissio	n					1
Noise (d Lowest Level -10) Wighest Level -10)	Noise (dBm) Signal (dBm) Lowest Level -103 -75				Total	Pac Good (%)	ckets )	Retried (%)	
Highest Level -10.			48		25			100	
Average Level – 10	13 - /	/5	36		195	89 100		11	
			18		1	100			
			12						
			9 6		27	100			
			Total		248	81		19	
Back to	Back to Information Page					Back to AP	List Pa	ge	
Associated Acco Po	ess int:	Shows th connecte	e details d to.	of the	Acce	ess Point	t the	device is	
Select Refresh Ra	ate:	Set the time for automatic refreshes.							
Master / Sla	ive:	Shows the peer radio details including IP, MACs, SSIDs, Channels. Click the IP address to bring up the peer radio in a new browser tab.					ie		
Receivi	ng:	Shows th noise lev	e lowest, els in dB	avera m.	ige ar	nd the high	ghes	t signal and	l
Transmissi	on:	Shows th radios ar	e packet e transmi	static: tting.	s at ea	ach of th	e da	ta rates the	

### System Performance

This window shows information about the memory usage and the CPU. Many browsers do not allow infinite refreshes of a page through scripts, so this window may stop updating. If it does, simply change the refresh rate to another value to restart the process.

System Performance						
Select Ref	resh Rate	(seconds)	<b>○</b> 0ff ○0.5	●1 <b>○</b> 3 (	5 010	Sample
	Net Pages	Memory (Bytes)	Extmem (Bytes)	Sta APP.	ack (Byte DSR	s) PCI
Total	456	32580	16658988	<b>5120</b>	512	256
Free	362	6764	16658988	3168	372	232
Percent	79.4%	20.8%	100.0%	61.9%	72.7%	90.6%
		Application	Ethernet	Wirele	55	Idle
CPU(9	%)	12.4	0.0	2.5		85.0
		Back	to Information Page			

Select Refresh Rate:	Set the time for automatic refreshes.
Net Pages:	This is the memory used for data transmission
Memory:	This is the total memory of the system.
Stack:	This section displays the memory used and available for each stack: App. (applications), DSR, and PCI. This information is relevant for programmers.

## **Network Configuration**

In this window you can control the network configuration of the device. First, you must define if your radio will operate as a bridge or router. The content of the window varies depending on your selection.

When changing modes, the radio may need to reboot before certain features become available.

### Bridge Mode - Static

Network Configuration					
Mode Advanced	Shaping / QoS				
Select Mode	Bridge				
IP Mode	• Static 🔿 DHCP Client				
IP Address	192.168.1.50				
Subnet Mask	255.255.255.0				
Gateway	192.168.1.1				
DNS1	64.114.87.10				
DNS2	0.0.0.0				
Domain Name					
	Block Reverse DHCP				
	Apply Back to Information Page				

IP Mode:	You can select to use <b>Static</b> IP or <b>DHCP Client</b> (dynamic). <u>Note</u> : If a DHCP server is not available, the device will try to get an IP for 30 seconds after which it will use the fallback IP address. The fallback IP is the address that is set in the static address fields.				
IP Address:	Enter the IP address of the device.				
Subnet Mask:	Enter the subnet mask that will be used.				
Gateway:	Enter the gateway for this device to use.				
DNS:	Enter the DNS servers for this device to use.				
Domain Name:	Enter the Domain Name if required.				
Block Reverse DHCP:	Stops the device from passing DHCP offers upstream. When enabled, if a unit is accidently plugged into the LAN port of home router or gateway, that device's DHCP offers will not be transmitted into the network.				

	Network C	onfiguration	
Mode Advanced	Shaping / QoS		
Select Mode	Bridge 🔻		
IP Mode	🔿 Static 💿 DHCF	Client	
	Renew Release		
Status		Fallback Parameter	rs
IP Address	0.0.0.0	192.168.1.50	
Subnet Mask	0.0.0.0	255.255.255.0	
Gateway	0.0.0	192.168.1.1	
DNS1	0.0.0	64.114.87.10	
DNS2	0.0.0.0	0.0.0.0	
Domain Name			
	🗌 Re-associate d	on new IP	
	Block Reverse	DHCP	
	Apply Back to	Information Page	

## Bridge Mode - DHCP Client

IP Mode:	You can select to use <b>Static</b> IP or <b>DHCP Client</b> (dynamic). <u>Note</u> : If a DHCP server is not available, the device will try to get an IP for 30 seconds after which it will use the fallback IP address. The fallback IP is the address that is set in the static address fields.
Re-associate on new IP:	Radio will re-associate when it gets a new IP address. Unless advised otherwise by Tranzeo Support staff, this option is best left off.
Block Reverse DHCP:	Stops the device from passing DHCP offers upstream. When enabled, if a unit is accidently plugged into the LAN port of home router or gateway, that device's DHCP offers will not be transmitted into the network.
IP Address:	Enter the IP address of the device.
Subnet Mask:	Enter the subnet mask that will be used.
Gateway:	Enter the gateway for this device to use.
DNS:	Enter the DNS servers for this device to use.

Fallback parameters are the parameters that the radio will use if it doesn't receive a response to its DHCP request.

### **Router Mode**

From this window you can access specific windows to configure the DHCP Server, QoS, Static Routes, Port Filtering, and Port Forwarding. If the feature is available, it will appear as a tab. These features are described in the next pages.

		N	etwork Co	onfigu	ration		
Mode	DHCP Server	DHCP Client Lis	st IP Filter Po	ort Forward	Static Routes	Advanced	Shaping / QoS
	Select	Mode	Router <b>v</b>				
	WAN						
	IP Mod	le	🖲 Static 🕤 DHCP	Client 🔿 PF	PoE		
	IP Add	lress	192.168.1.50				
	Subne	t Mask	255.255.255.0				
	Gatew	ау	192.168.1.1				
	DNS1		64.114.87.10				
	DNS2		0.0.0.0				
	Domai	n Name					
	LAN						
	IP Add	lress	192.168.100.1				
	Subne	t Mask	255.255.255.0				
	DHCP	Server	▼				
	Enable	NAT	▼				
			Apply Back to	Information Pag	le		

IP Mode:	You can select to use <b>Static IP</b> , <b>DHCP Client</b> (dynamic), or <b>PPPoE</b> . <u>Note</u> : If a DHCP server is not available, the device will try to get an IP for 30 seconds after which it will use the fallback IP address. The fallback IP is the address that is set in the static address fields.
WAN:	Enter the information related to the WAN interface: IP Address, Subnet Mask, Gateway, DNS1, DNS2, and Domain Name. <b>NOTE:</b> If you do not set at least one DNS server, the CPE's DHCP clients will not
LAN:	Enter the information related to the LAN interface: IP address and subnet mask.
DHCP Server:	Check the box and click <b>Apply</b> to enable this feature. Click on the item (which now appears as a link) to open the DHCP Server configuration window.
Enable NAT:	Enables NAT. NAT should always be enabled when using private addressing.

## Router Mode - PPPoE

From this window you can configure your PPPoE settings.

		Ν	etwork	Configu	ration		
Mode DHC	P Server	DHCP Client Li	st IP Filter	Port Forward	Static Routes	Advanced	Shaping / QoS
	Select	t Mode	Router 🔻				
	WAN						
	IP Mo	de	🔿 Static 🔿 DI	HCP Client 💿 PP	PoE		
			Connect Discon	inect			
	Statu	<b>s</b>	Unknown				
	Servio User I	ce Name Name		_			
	Passv	vord		Fallback P	arameters		
	IP Ad	dress	0.0.0.0	192.168.1.5	0		
	Gatev	et Mask vav	0.0.0.0	255.255.255	0.0		
	DNS1	,	0.0.0.0	64.114.87.1	0		
	DNS2		0.0.0.0	0.0.0.0			
	Max.	Idle Time act Mode		min.	wal		
	Keep-	alive Timeout	60 secon	ds (0-600)			
			Allow to spe	ecify my own IP	settings		
	LAN		100 100 100 1	_			
	IP Add Subne	dress et Mask	192.168.100.1 255.255.255.0	-			
	DHCP	Server	<b>v</b>	_			
	Enabl	e NAT	<b>V</b>				
			Apply Bac	ck to Information Pag	e		
	IP	9 Mode:	You car (dynam availabl seconds The fall address	n select to ic), or <b>PPI</b> e, the devi after whic back IP is fields.	use <b>Static</b> <b>PoE</b> . <u>Note</u> ce will try ch it will the addres	<b>IP</b> , <b>DH</b> ( : If a <b>PPI</b> v to get an use the fa ss that is	CP Client PoE server i n IP for 30 Illback IP ad set in the sta
		WAN:	Enter th Address Domain	e informat s, Subnet N Name.	ion relate /ask, Gate	d to the W eway, DN	VAN interfa JS1, DNS2,
C	onnect	t Mode:	Select the	he connect	mode you	ur PPPoE	setup requi
Keep-a	alive Ti	meout:	Timeou	t on the PI	PoE conr	nection in	seconds. (0
		LAN:	Enter th address	e informat and subne	ion relate t mask.	d to the L	AN interfac
I	DHCP	Server:	Check t Click or open the	he box and n the item e DHCP Se	l click Ap (which no erver conf	<b>ply</b> to en w appear iguration	able this fea s as a link) t window.
	Enabl	le NAT:	Enables using pr	NAT. NA rivate addr	T should essing.	always b	e enabled w

## **Networking Advanced**

In this tab you can configure the advanced networking settings. There are different options if you are in Bridge or Router mode.

### **Bridge Mode**

Netw	ork Configuration
Mode Advanced Sh	aping / QoS
Web Port	80
MAC Address	Cloning into
Enable MGMT VLAN	VLAN ID:
Ethernet (wired)	Port A Auto Auto Speed (Mbs), Duplex
	Port B Auto, Auto Speed (Mbs), Duplex
Apply	Back to Information Page
Web Pr	Allows you to specify a different port to access the

Web Folt.	web server.
Cloning MAC Address:	This feature allows the radio to copy the MAC address of the device you have connected to the network. This is useful when you change your device and don't want to register a new MAC address, or when dealing with some PPPoE and Radius implementations. To clone a MAC address, check the <b>MAC Address</b> box and enter the MAC address in the field <b>Cloning into</b> . Uncheck to restore the original MAC address. <b>NOTE:</b> When the device is cloning a MAC address, it can only be managed from the LAN side.
Enable MGMT VLAN:	Enables and sets the management VLAN on the radio.
Ethernet Port Speed:	Set as <b>Auto</b> by default.**

\* Enabling MGMT VLAN will make the radio only accessible on the defined VLAN.

\*\* <u>Note</u>:

Many Ethernet devices do not auto-negotiate properly. If you see large numbers of dropped pings, you may have collisions. Try locking the device at 10/half as a troubleshooting step. If the packet losses stop, step up to 100/full. If the device the radio is connecting to cannot support 100/full, you should replace the device or place a switch in line.

### **Advanced Router Mode**

Networ	k Configuration
Mode     DHCP Server     DHCP Client List     IP Fil       MTU(bytes) <ul> <li>Default o</li> <li>Allow</li> <li>Pinging</li> <li>Access te</li> <li>NAT Timeouts</li> <li>TCP(short)</li> <li>(seconds)</li> <li>UDP</li> <li>MAC Address</li> <li>Cloning in</li> <li>Enable MGMT</li> <li>VLAN ID</li> <li>Ethernet (wired)</li> <li>Port A</li> <li>Adto.</li> <li>Apply</li> <li>[Apply]</li> <li>[Adto.</li> <li>[Apply]</li> <li>[Adto.</li> <li>[Apply]</li> <li>[Adto.</li> <li>[Apply]</li> <li>[Adto.</li> <li>[Adto.</li> <li>[Apply]</li> <li>[Adto.</li> <li>[Adto.</li> <li>[Apply]</li> <li>[Adto.</li> <li>[Adto.</li> <li>[Adto.</li> <li>[Apply]</li> <li>[Adto.</li> <li>[Ad</li></ul>	ter       Port Forward       Static Routes       Advanced       Shaping / QoS         r       [500]       (S00-3000)       Timeout 60         20       TCP(long) 7800       TCP(reset) 20         00       ICMP       60       IP         240       Into       Topological and
MTU:	The Maximum Transmission Unit (MTU) refers to the size of the largest packet that the router can pass. The default value is 1500 bytes. If PPPoE is used, you should change the MTU to match the PPPoE server, typically 1492 bytes. HINT: For maximum throughput, try setting the MTU to 1460. This matches the payload size of an 802.11 RF packet and can have a large impact on overall throughput.
Allow Pinging:	Enables ping responses on WAN interface.
Allow Access to Web Server:	Allows access from WAN interface or change the port the WAN server responds to web server requests. <b>NOTE:</b> Access to web server from LAN interface is always enabled and set at port 80.
NAT Timeouts:	Allows you to change the NAT Connections Timeouts.
Cloning MAC Address:	This feature allows the radio to copy the MAC address of the device you have connected to the network. This is useful when you change your device and don't want to register a new MAC address, or when dealing with some PPPoE and Radius implementations. To clone a MAC address, check the <b>MAC Address</b> box and enter the MAC address in the field <b>Cloning into</b> . Uncheck to restore the original MAC address. <b>NOTE:</b> When the device is cloning a MAC address, it can only be managed from the LAN side.
Enable MGMT VLAN*:	Enables and sets the management VLAN on the radio.
Ethernet Port Speed**:	Set as <b>Auto</b> by default.**

\* Enabling MGMT VLAN will make the radio only accessible on the defined VLAN.

\*\* <u>Note</u>: Many Ethernet devices do not auto-negotiate properly. If you see large numbers of dropped pings, you may have collisions. Try locking the device at 10/ half as a troubleshooting step. If the packet losses stop, step up to 100/full. If the device the radio is connecting cannot support 100/full, you should replace the device or place a switch in line.

# **DHCP** Configuration

This window shows the configuration of the DHCP server.

		Net	work	Configui	ation		
Mode	DHCP Server	DHCP Client List	IP Filter	Port Forward	Static Routes	Advanced	Shaping / QoS
			<u>IP Pa</u>	arameter	<u>s</u>		
	Subne	t Mask 255	5.255.255.0	]			
	Addre	ss Starting From 192	2.168.100.100	Number of Add	resses 100		
	Gatew	ay 💽	This Unit	Other: 192.168	3.100.1		
	Lease	Time 24	hours (0	-1092)			
	Server	· IP Address(s) ● W ○ St	AN-Assigne	DNS d v 0.0.0.0	Secondary 0.0.0	1.0	
	Domai	▼ Le n Name ● W ⊖ St	ease LAN IP AN-Assigne atic: localdor	address with DN d main	S Relay		
	Servei	· IP Address(s) 🔿 W	AN-Assigne	NINS d			
		• st	Apply Bac	<b>y</b> 0.0.0.0 k to Information Pag	Secondary 0.0.0	1.0	

IP Parameters

Subnet Mask:	Enter your subnet mask in this field.
Address Starting from:	Indicates the first address in the DHCP pool.
Number of Addresses:	Indicates the number of addresses in the DHCP pool.
Gateway:	Select <b>This Unit</b> to use the gateway set on the WAN interface. Select <b>Other</b> to use a different gateway.
Lease Time:	Indicates the expiration time for the IP address assigned by the DHCP server.
DNS	
Server IP Address:	Select <b>WAN Assigned</b> to use the DNS server IP addresses assigned on the <b>Mode</b> tab under WAN. To use different DNS servers, select <b>Static</b> , in which case you must enter the <b>Primary</b> and <b>Secondary</b> IP addresses. <b>NOTE:</b> If you select WAN-Assigned, you must have at least one DNS server entered in the <b>MODE</b> tab.
Domain Name:	Select <b>WAN Assigned</b> to use the Domain name assigned on the <b>Mode</b> tab under WAN. To use a different domain name select <b>Static</b> , and enter the domain name.
WINS:	Select WAN Assigned to use the WINS Address assigned on the Mode tab under WAN. To use a different WINS Server select Static, and enter the IP address of the WINS Server.

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## **IP Routing**

This window is intended for those users who have a strong understanding of IP routing. Here you can see the System Routes, create your User Routes, and set the Default Route.

IMPORTANT! Be careful when making changes since misconfiguration could result in serious network problems and even the loss of functionality.

Inter	face	ID Address		Subnet Ma	k	Gateway	Metric
WAN	race	192 168 1 255		255 255 255	255	0000	1
WAN		192.168.1.100		255.255.255	.255	0.0.0.0	1
WAN		192.168.1.0		255.255.255	.0	0.0.0.0	1
LAN		192.168.100.2	55	255.255.255	.255	0.0.0.0	1
LAN		192.168.100.1		255.255.255	.255	0.0.0.0	1
			60	r Poutos			
<u>User Routes</u>							
Interf	ace	IP Address	Sı	ubnet Mask	G	ateway	Metric
Interfa Off ✓	ace	IP Address	St 0.0.	ubnet Mask	<b>G</b>	ateway	Metric 0
Interfa Off v Off v	ace	<b>IP Address</b> 0.0.0.0 0.0.0.0	<b>S</b> u 0.0.	ubnet Mask .0.0	<b>G</b> 0.0.0.0	<b>ateway</b> 0	Metric 0 0
Interfa	ace	IP Address 0.0.0.0 0.0.0.0 0.0.0.0	<b>Su</b> 0.0. 0.0.	ubnet Mask .0.0 .0.0	<b>G</b> 0.0.0.1 0.0.0.1	ateway	Metric 0 0
Interfa Off ~ Off ~ Off ~	ace	<b>IP Address</b> 0.0.00 0.000 0.000 0.000	<b>S</b> t 0.0. 0.0. 0.0.	ubnet Mask .0.0 .0.0 .0.0 .0.0	G 0.0.0.1 0.0.0.1 0.0.0.1	ateway	<b>Metric</b> 0 0 0
Interfa Off v Off v Off v Off v Off v	ace	<b>IP Address</b> 0.0.0.0 0.0.0.0 0.0.0.0 0.0.0.0 0.0.0.0	<b>S</b> ( 0.0. 0.0. 0.0. 0.0.	ubnet Mask .0.0 .0.0 .0.0 .0.0 .0.0	G 0.0.0.1 0.0.0.1 0.0.0.1 0.0.0.1	<b>ateway</b> 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	<b>Metric</b> 0 0 0 0
Interfa Off v Off v Off v Off v Off v	ace	IP Address 0.0.0 0.0.0 0.0.0 0.0.0 0.0.0 0.0.0 0.0.0	Su 0.0. 0.0. 0.0. 0.0. 0.0.	ubnet Mask 0.00 0.00 0.00 0.00 0.00 0.00	G 0.0.0.1 0.0.0.1 0.0.0.1 0.0.0.1 0.0.0.1	<b>ateway</b> 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	<b>Metric</b> 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Interfi Off v Off v Off v Off v Off v Off v	ace	IP Address           0.0.0           0.0.0           0.0.0           0.0.0           0.0.0           0.0.0           0.0.0           0.0.0           0.0.0           0.0.0           0.0.0           0.0.0	St 0.0. 0.0. 0.0. 0.0. 0.0.	ubnet Mask 0.00 0.00 0.00 0.00 0.00 0.00 0.00	G 0.0.0.1 0.0.0.1 0.0.0.1 0.0.0.1 0.0.0.1 0.0.0.1	<b>ateway</b> 0 0 0 0 0 0 0 0 0	<b>Metric</b> 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

Interface:	Specify if the interface is <b>WAN</b> or <b>LAN</b> . Select <b>Off</b> to disable the route.
IP Address:	This is the IP address or network that the packets will be attempting to access.
Subnet Mask:	Specifies the part of the destination IP that represents the network address and the part that represents the host address. Note: 255.255.255.255 represents only the host entered in the Destination IP field.
Gateway:	Indicates the next hop if this route is used. A gateway of 0.0.0.0 means there is no next hop and the IP address matched is directly connected to the router on the interface specified.
Metric:	This is the number of hops it will take to reach the destination. A hop occurs each time data passes through a router from one network to another. If there is only one router between your network and the destination network, then the metric value would be 1.
Default Route:	This option allows you to change the default route of the radio. Make changes with extreme caution.

# Shaping and Quality of Service Configuration (QoS)

In this window you can use the shaping and QoS features and set rules to prioritize the traffic.

	Network Configuration												
Mode	Mode Advanced Shaping / QoS												
	Traffic Shaping												
		0	Er M	nable T	IX Traffic	Shapi te (Kh	ng ng O	for unlim	itad)				
		U	₩ E)	ax ira cempt	Manage	ment T	ps, o raffic		iiteu)				
			M E	cempt	ICMP/Pi Multicas	ng Tra t/Broz	ffic Ex	cempt t Traffic					
				tempt	Marticus	<i>c,</i> broc	lucus	c munic					
				Qua	lity o	of S	erv	ice					
			Qual	ity of s	Service r	equire f Servi	s Rou	ter mode	2				
			₩ Ai	utoma	tic Class	ificatio	n						
					Rı	iles							
#	Nam	e			Source	105			Destinati	ion			
enab Pi	led riority	Protoc	ol R	I ange	ίΡ Το	P	ort e To	Range	IP To	P	ort Ie To		
1 🗖 0		0	0.0.0	).0	0.0.0.0	0	0	0.0.0.0	0.0.0.0	0	0		
2 🔽 🛛		0	0.0.0	0.0	0.0.0.0	0	0	0.0.0.0	0.0.0.0	0	0		
3 0		0	0.0.0	0.0	0.0.0.0	0	0	0.0.0.0	0.0.0.0	0	0		
5 0		0	0.0.0	0	0.0.0.0	0	0	0.0.0.0	0.0.0.0	0	0		
6 0		0	0.0.0	0.0	0.0.0.0	0	0	0.0.0.0	0.0.0.0	0	0		
7 🔽 0		0	0.0.0	0.0	0.0.0	0	0	0.0.0.0	0.0.0.0	0	0		
8 🔽 0		0	0.0.0	0.0	0.0.0.0	0	0	0.0.0.0	0.0.0.0	0	0		
				Appl	y Back to	Informa	tion Pa	ige		-			
	Enable Traffic Shaping:				data the Radio will send. It does affect the amount of data the radio can receive. Receive should be controlled at the head end of the network.								
Max 1	Max Transmit Rate:			S S to	Sets the maximum rate the radio will transmit in Kbps. Set to 0 for unlimited. In AP mode it is the aggregate total not the per client limit.								
Exemp	t Mana	ageme Traff	ent ic:	E	Exempts management traffic from being limited.								
Exen	npt IC	MP/Pi Traff	ng ic:	E	Exempts ICMP and Ping traffic from being limited.								
Exe Broa	Exempt Multicast/ Broadcast Traffic:			E li	Exempts Multicast and Broadcast traffic from being limited.								
Ena	Enable Quality of Service:			E R	Enables Quality of Service (QOS). *Only available in Router Mode								
(	Automatic Classification:This feature automatically classifies traffic an priority to certain applications. Applications s VOIP and gaming are automatically given priority				nd gives such as riority.								
	E	Enable	ed:	C to	Theck t o use th	o act	ivate fault	e a rule t Strear	e. Most mEngin	user e set	s are tings	reco	mmended
		Priori	ty:	E	nter th	e pri	ority	of the	rule be	etwee	en 0 a	und 2	255.

Name:	Enter the name of the rule here.		
Protocol:	Enter the protocol number here. Common options are: 0 for ANY, 1 for ICMP, 6 for TCP, and 17 for UDP. See Appendix C for Protocol List.		
Source IP Range:	Enter the range of IP addresses on the LAN side where the rule would apply. To cover all LAN IPs, enter 0.0.0.0. For a single IP, enter the IP in both boxes.		
Source Port Range:	Enter the range of ports on the LAN side where the rule would apply. To cover all ports, enter 0. For a single port, enter this port in both boxes.		
Destination IP Range:	Enter the range of IP addresses on the WAN side where the rule would apply.		
Destination Port Range:	Enter the range of ports on the WAN side where the rule would apply.		

### **Port Forwarding**

This feature allows the radio to forward requests for certain ports to devices behind a router. For example, you have a web server on a private IP of 192.168.1.2 that you want to be accessible to the world. You can forward all requests on port 80 to 192.168.1.2. **NOTE:** For this example to work, you have to change the management port of the radio from port 80 on the Network Configuration window.

In this window, you can create, edit, delete, and manage rules for port forwarding.



Enable Port Forwarding:	Click to apply rules from the Rules list.
Forward Rule ID:	Enter the rule ID here to retrieve its information.
Edit / Delete:	Click to modify or remove the selected rule.
Enabled / Disabled:	Activate or deactivate the selected rule.
External Port:	Enter the port to which requests will be forwarded.
Internal Port:	Enter your port here.
Internal Address:	Enter your IP address.
Protocol:	Select the protocol used for this rule.
New:	Click to create a new rule. Fields will be cleared.
Add:	After creating a rule, click this button to include the new rule in the Port Forwarding Rules list.
Update:	Click to apply changes after editing or deleting a rule.

A list of current port forwarding rules appears at the bottom of the page.

## **IP Filtering**

This feature allows the radio to block requests to and from devices behind the router. A list of the devices filtered appears at the bottom of the window.



Enable IP Filter:	Click to apply the rules enabled from the Filter list.		
WAN / LAN:	Select the network.		
Filter Rule ID:	Enter the filter rule ID here to retrieve its information.		
Edit / Delete:	Click to modify or eliminate the selected filter.		
Allow / Deny:	The rule can either allow or deny ports.		
New:	Click to create a new filter. Fields will be cleared and you may enter the information for the new filter.		
Add:	After creating a filter, click this button to include the new filter in the Filter list.		
Source IP Range:	Enter the range of IP addresses on the LAN side where the rule would apply.		
Destination IP Range:	Enter the range of IP addresses on the WAN side where the rule would apply.		
Source Port Range:	Enter the range of ports on the LAN side where the rule would apply.		
Destination Port Range:	Enter the range of ports on the WAN side where the rule would apply.		
ICMP Type:	This allows you to block certain types of ICMP as a prevention against port scanning and some viruses.		
Protocol:	Select the protocol used for this rule.		
Update:	Click to apply changes after editing or deleting a filter.		

# Appendix A: Grounding and Lightning Protection Information

# What is a proper ground?

This antenna must be grounded to a proper earth ground. According to the National Electrical Code Sections 810-15s and 810-21, the grounding conductor shall be connected to the nearest accessible locations of the following:

- The building or structure grounding electrode
- The grounded interior metal water piping system
- The power service accessible means external to enclosure
- The metallic power service raceway
- The service equipment enclosure
- The grounding electrode conductor

# Why is coiling the LMR or Cat 5 bad?

The myth is that lighting follows the path of least resistance. It actually follows the path of least impedance. Coiling cables creates an air-wound transformer, which lowers the impedance. This means you are in fact making your radios a more appealing target for surges.

## What standard does Tranzeo Wireless equipment meet?

This radio exceeds International Standard IEC 61000-4-5 when properly grounded. For a copy of the full testing report, see Report Number TRL090904 - *Tranzeo Surge Protection board* located on the Tranzeo website (www.tranzeo.com).

## Is lightning damage covered by the warranty?

No. Lightning is not covered by the warranty. If you follow the instructions, your chances of lightning damage are greatly reduced, but nothing can protect a radio from a direct lightning strike.

## Where to ground the device?

This radio must be grounded at the pole and at the POE. This is because the radio is between the exterior antenna and the POE ground. See the examples below.

### **Grounded Radio**

A grounded radio causes the surge to pass directly to ground, bypassing the radio.



### **Ungrounded Radio**

An ungrounded radio causes the surge to pass through the radio. In this case, the radio most likely will be damaged.



### **Grounded POE**

In this case, the surge will be picked up by the Cat 5 cable and since the POE is grounded, the route for the surge is through the POE to ground.



## **Ungrounded POE**

In this case, the surge will be picked up by the Cat 5 cable and since the POE is not grounded, the route for the surge is through the radio to the antenna, and out through the building.



# Appendix B: Quality of Service Configuration (QoS)

Tranzeo Wireless Technologies' software ensures a consistently high quality online experience through the use of powerful Quality of Service (QoS) mechanisms. The key to making this applicable in a WISP environment is the Intelligent Stream Handling, a patent-pending algorithm that autonomously manages the flow of traffic going to the Internet without the need for user configuration. As a result, real-time, interactive traffic—such as gaming, VoIP, and video teleconferencing—is automatically given the appropriate priority when other users and applications use the connection. In addition, Intelligent Stream Handling minimizes the impact of large packet, lower priority traffic on latencysensitive traffic and eliminates delays. Tranzeo software effectively eliminates the lag and breakup problem in online gaming and other voice and video applications.

In today's broadband environment, the impact of just one data stream running in parallel with a real-time application can be quite dramatic. Using NetIQ's Chariot VoIP test measurement over a connection, it can be demonstrated that introducing a single FTP transfer in the upstream direction will reduce the Mean Opinion Score (MOS) for a G.729 VoIP codec from a very good 4.4 to a completely unacceptable level of 1 immediately. Using the same scenario with Tranzeo's QoS enabled, the voice quality remains consistently high with an MOS of 4.4, and maintains that level even with multiple FTP streams.

### **Automatic Traffic Classification**

Tranzeo software has the capability of continually monitoring and classifying traffic on the Internet connection, and dynamically adjusting the way individual streams are handled at any point in time. This enables latency-sensitive traffic—such as voice, games, or even web page requests— to be given a relatively high priority. As a result, these packets are sent to their destination first, reducing delay and jitter. Less time-sensitive traffic—such as email or file transfers—are sent at lower priority. Since Intelligent Stream Handling operates automatically without the need for user configuration, it is able to effectively use 255 priority levels for fine-grained control of the packet streams.

### **Rate Matching**

A process called "rate matching" determines the bandwidth of the broadband uplink automatically so that it can shape the traffic to smooth the flow between the router and the Internet. This eliminates the potential bottlenecks and delays that can be caused by "bursty" data traffic.

### **Dynamic and Adaptive Link Fragmentation**

Low priority traffic is also fragmented to reduce the latency and jitter that can be introduced by long packets. Intelligent Stream Handling adjusts the fragment size based on the uplink speed and also stops fragmenting long packets when no latency-sensitive traffic is waiting to be sent, to improve the overall efficiency of the broadband link and ensure voice can sustain a high MOS rating.

## **QoS Block Diagram**

Tranzeo software has the capability of continually monitoring and classifying traffic on the Internet connection, and dynamically adjusting the way individual streams are handled at any point in time. This enables latencysensitive traffic, such as voice, games or even web page requests, to be given a relatively high priority. As a result, they are sent to their destination first, reducing delay and jitter. Less timesensitive traffic such as email or file transfers are de-prioritized.

Intelligent Stream Handling adjusts the fragment size based on the uplink speed and also stops fragmenting long packets when no latency-sensitive traffic is waiting to be sent, to improve the overall efficiency of the broadband link and ensure voice can sustain a high MOS (Mean Opinion Score) rating.

A process called "rate matching" determines the bandwidth of the broadband uplink automatically so that it can shape the traffic to smooth the flow between the router and the Internet. This eliminates the potential bottlenecks and delays that can be caused by "bursty" data traffic.



# **Network QoS Example**



Appendix	C:	Protocol	List
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Dec	Keyword	Protocol
0	HOPOPT	IPv6 Hop-by-Hop Option
1	ICMP	Internet Control Message
2	IGMP	Internet Group Management
3	GGP	Gateway-to-Gateway
4	IP	IP in IP (encapsulation)
5	ST	Stream
6	TCP	Transmission Control
7	CBT	CBT
8	EGP	Exterior Gateway Protocol
9	IGP	private interior gateway
10	BRM	BBN RCC Monitoring
11	NVP-II	Network Voice Protocol
12	PUP	PUP
13	ARGUS	ARGUS
14	EMCON	EMCON
15	XNET	Cross Net Debugger
16	CHAOS	Chaos
17	UDP	User Datagram
18	MUX	Multiplexing
19	DCN-MEAS	DCN Measurement
20	HMP	Host Monitoring
21	PRM	Packet Radio Measurement
22	XNS-IDP	XEROX NS IDP
23	TRUNK-1	Trunk-1
24	TRUNK-2	Trunk-2
25	LEAF-1	Leaf-1
26	LEAF-2	Leaf-2
27	RDP	Reliable Data Protocol
28	IRTP	Internet Reliable Transaction
29	ISO-TP4	ISO Transport Class 4
30	NETBLT	Bulk Data Transfer
31	MFE-NSP	MFE Network Services
32	MERIT-INP	MERIT Internodal Protocol
33	SEP	Sequential Exchange
34	3PC	Third Party Connect
35	IDPR	Inter-Domain Policy Routing Protocol
36	XTP	XTP
37	DDP	Datagram Delivery
38	IDPR- CMTP	IDPR Control Message Transport Proto
39	TP++	TP++ Transport Protocol
40	IL	IL Transport Protocol
41	IPv6	lpv6
42	SDRP	Source Demand Routing
43	IPv6-Route	Routing Header for IPv6
44	IPv6-Frag	Fragment Header for IPv6
45	IDRP	Inter-Domain Routing
46	RSVP	Reservation Protocol
47	GRE	General Routing Encapsulation
48	MHRP	Mobile Host Routing Protocol
49	BNA	BNA
50	ESP	Encap Security Payload for IPv6

#### п. -

Dec	Keyword	Protocol
51	AH	Authentication Header for IPv6
52	I-NLSP	Integrated Net Laver Security
53	SWIPE	IP with Encryption
54	NARP	NBMA Address Resolution
55	MOBILE	IP Mobility
56	TLSP	Transport Laver Security using
	-	Kryptonet key management
57	SKIP	SKIP
58	IPv6-ICMP	ICMP for IPv6
59	IPv6-NoNxt	No Next Header for IPv6
60	IPv6-Opts	Destination Options for IPv6
61		any host internal protocol
62	CFTP	CFTP
63		any local network
64	SAT-EXPAK	SATNET and Backroom EXPAK
65	KRYPTOLAN	Kryptolan
66	RVD	MIT Remote Virtual Disk
67	IPPC	Internet Pluribus Packet Core
68		any distributed file system
69	SAT-MON	SATNET Monitoring
70	VISA	VISA Protocol
/1	IPCV	Internet Packet Core Utility
72	CPNX	Computer Protocol Network Executive
73		Computer Protocol Heart Beat
74 75		Wang Span Network
75		Packet Video Piolocol Backroom SATNET Monitoring
70		
78		WIDEBAND Monitoring
79	WB-FXPAK	WIDEBAND EXPAK
80	ISO-IP	ISO Internet Protocol
81	VMTP	VMTP
82	SECURE-VMTP	SECURE-VMTP
83	VINES	VINES
84	TTP	TTPord Protocol
85	NSFNET-IGP	NSFNET-IGP
86	DGP	Dissimilar Gateway Protocol
87	TCF	TCF
88	EIGRP	EIGRP
89	OSPFIGP	OSPFIGP
90	Sprite-RPC	Sprite RPC Protocol
91	LARP	Locus Address Resolution
92	MTP	Multicast Transport Protocol
93	AX.25	AX.25 Frames
94	IPIP	P-within-IP Encapsulation
95		Nobile Internetworking Control
90 07	300-37 Ethedid	Semaphore Communications Sec.
00 91		
90 90	ENCAF	
39 100	GMTP	GMTP
100	Jun 1	

Dec	Keyword	Protocol	Dec	Keyword	Protocol
101	IFMP	Ipsilon Flow Management	121	SMP	Simple Message Protocol
102	PNNI	PNNI over IP	122	SM	SM
103	PIM	Protocol Independent Multicast	123	PTP	Performance Transparency
104	ARIS	ARIS	124	ISSIS	ISIS over IPv4
105	SCPS	SCPS	125	FIRE	
106	QNX	QNX	126	CRTP	Combat Radio Transport
107	A/N	Active Networks	127	CRUDP	Combat Radio User Datagram
108	IPComp	IP Payload Compression	128	SSCOPMCE	_
109	SNP	Sitara Networks Protocol	129	IPLT	
110	Compaq-Peer	Compag Peer Protocol	130	SPS	Secure Packet Shield
111	IPX-in-IP	IPX in IP	131	PIPE	Private IP Encapsulation within IP
112	VRRP	Virtual Router Redundancy	132	SCTP	Stream Control Transmission
113	PGM	PGM Reliable Transport	133	FC	Fibre Channel
114		any 0-hop protocol	134	RSVP-E2E-IG	NORE
115	L2TP	Layer Two Tunneling Protocol	135		Mobility header
116	DDX	D-II Data Exchange (DDX)	136	UDPLite	
117	IATP	Interactive Agent Transfer	137	MPLS-in-IP	
118	STP	Schedule Transfer Protocol	138-252		Unassigned
119	SRP	SpectraLink Radio Protocol	253		Use for experimentation and testing
120	UTI	UTI	254		Use for experimentation and testing
			255		Reserved

# Appendix D: Common TCP Ports

Visit <u>http://www.iana.org/assignments/port-numbers</u> for a full list of well known port numbers.

Keyword	Port	Description
ECHO	7	Echo
SYSTAT	11	Active Users
QOTD	17	Quote of the day
MSP	18	Message Send Protocol
FTP-DATA	20	File Transfer (Data Channel)
FTP	21	File Transfer (Control)
TELNET	23	Telnet
SMTP	25	Simple Mail Transfer
NAME	42	TCP Nameserver
BOOTPS	67	Bootstrap Protocol Server
BOOTPC	68	Bootstrap Protocol Client
TFTP	69	Trivial File Transfer
WWW	80	World Wide Web
KERBEROS	88	Kerberos
POP3	110	TCP post office
NNTP	119	USENET
NFS	2049	Network File System
SIP	5060, 5061	SIP

# Appendix E: Channel Allocations

This Table shows the channels available with the TR-902 series radios and the frequencies that they are on.

Bandwidth	Channels				
5 MHz	903 to 908	909 to 914	915 to 919	920 to 925	
10 MHz	903 to	o 913	915 to 925		
20 MHz	903 to 923				

# Appendix F: Wiring Standard

TIA/EIA-568-B is a set of standards for cabling telecommunications products and services. Follow these standards, as described in the diagram below, to wire the Cat 5 cable during installation of the Tranzeo radio (see Step 3 in Chapter 2: Hardware Installation - Installing the Ethernet Cable).



# Appendix G: Routing Quick Start Guide

### What do you mean by a routable subnet?

To many people, routing can be a black art. So many explanations of routing explain the binary logic behind it, but not how to actually use it. This document is designed to offer some practical advise on routing based on some of the common questions our customers ask us. It is not intended to be the definitive source of all routing info. For a detailed description, just do an Internet search for routing.

### So how does this IP thing work?

Many customers are familiar with a peer-to-peer network, and have never had to deal with connecting two networks together. In a simple Peer-to-Peer network, every machine talks to every other machine. This works well when there are 10 machines on the network, but just imagine if there were one million machines on the network. The answer is to split the millions of units into manageable pieces, or subnets.

Whenever you set up a new machine on an IP network, the minimum IP requirements contain three things, the address of the machine, the subnet mask for the machine, and the default gateway. Let's imagine that you just moved to a new neighborhood. You need to know three major things to get around, the address of your house, the street you live on, and since you haven't got your internet access set up yet, where the mailbox is to send your change of address cards. In simple English, the IP info is the house number of the machine, the sub net mask says what street its on and the default gateway is where the mailbox is located. On a network, the mailbox is a router.

### So how Do I figure out the Subnet Mask?

Figure out how many IP's you want to give each location. Find in the maximum IP column the value closest to, but greater than the number of IP's you want to give out. That is the column you should use for your network

Maximum Number of IP's per Subnet	Maximum Number of Subnets	Sub Net Mask to Use	Total IP's Available
6	32	255.255.255.248	192
14	16	255.255.255.240	224
30	8	255.255.255.224	240
62	4	255.255.255.192	248
126	2	255.255.255.128	252
254	1	255.255.255.0	254

#### So what is a gateway?

On an IP network, machines can only send data to *here* or to *there*. *Here* is the IP's that are within the subnet. If the data isn't from here, how does it get to *there*? The answer is that the device sends it to the Gateway.

The subnet mask tells the machine who is nearby, and who is not. That's all it knows. So for example, lets take a machine with an IP address of 10.10.1.1 on a subnet mask of 255.255.255.0 and a Gateway of 10.10.1.254. The machine has some information for a machine at the address of 10.1.2.1. The subnet mask of 255.255.255.0 tells the computer that everything that that has an address starting with 10.10.1 is in the same network. There is a complicated formula to figure out what the subnet mask means, but above is a table of values for some common situations. Since 10.1.2 does not equal 10.10.1, the data is sent to the Gateway, which is also called a Router.

#### So what is a Router?

Note: The following is a super simple explanation of a router.

Routers are like a bad boss, they either shout out information to anyone within earshot or they if don't know what to do with the information, they pass the information on to someone else to deal with. This is commonly referred to as shouting or routing. Routers shout at the machines inside the network, and route the data addressed to machines located outside their network.



Routers also are like bad bosses in that they have two faces, a public face, and a private face. In network terms, this means that they have two IP addresses, one a private network, (referred to as the LAN Side) and one on a public network (referred to as the WAN side). Any traffic it receives that is addressed for an IP within the Local Range of the subnet, its shouts out "This is for one of you idiots." Any traffic it receives that is outside of the range, it politely passes to its Gateway, saying "Would you mind sending this for me?"

To make routing work, the WAN IP needs to be on a different subnet than the LAN one. Just like any other device using IP, when it has a Packet on the public side, it decides if the packet is for here or there.

#### Examples

#### Connecting Multiple Clients to the Internet using NAT

Assuming that you have a full Class C sub net (216.129.68.X), you have 254 possible IP's to use, from 1 to 254. The Subnet mask for this can be written as 255.255.255.0 or /24. In order to connect clients to the Internet, you can make use of Private IP and NAT.

Let's keep it simple for now, and use some default values. The Tranzeo Radio uses the default IP address of 192.168.1.1, and a sub net mask of 255.255.255.0 (or /24) and issues IP addresses using DHCP on that subnet.

Now our network looks like this:

One subnet that consists of IP's ranging from 192.168.1.1 to 192.168.1.254. Using the shout / route rule, any IP in the 192.168.1.x group shouts to any other IP in that group, but needs to route to any other IP outside that range. The Gateway, by convention in this document, in placed at the bottom of the range.

By placing client PCs in this one subnet, and the WAN side of the Radio on the public subnet, we can offer multiple private IPs that will be able to access the Internet. So lets look at an example



#### Public IP's to less than 10 Clients Through One Radio

Assuming that you have a full Class C sub net, 216.129.68.X, you have 254 possible IP's to use, from 1 to 254. The Subnet mask for this can be written as 255.255.255.0 or /24. However, you want to give each client a public IP. If the client has only PC or a router to attach, then bridge mode will work fine. See example below. Bridge mode is just like using a switch, the data is not touched as it passes through the radio. However, bridge mode only bridges up ten devices, if you need to provide public IPs to more than 10 devices on the same radio, you will need to use the router mode.

Lets look at an example



#### Public IP's to multiple Clients Through One Radio

Assuming that you have a full Class C sub net, 216.129.68.X, you have 254 possible IP's to use, from 1 to 254. The Subnet mask for this can be written as 255.255.255.0 or /24. However, you want to give each client a public IP. If the client has less than 10 PC's or an external router to attach, then bridge mode will work fine. See example above. But, if they need to have more than 10 computers on a public IP, you need to subnet your class C license.

Let's keep it simple for now, and divide your class C into 2 blocks of 126 licenses each. You'll note that  $\frac{1}{2}$  of a full class C is not 128 licenses. Every time you divide a subnet, you need to dedicate more IP's for use as broadcasts. To divide into two blocks, we use 255.255.128 as our subnet mask. 255.255.128 can also be written as /25.

#### Now our network looks something like this

One subnet consists IP 216.129.68.1 to 219.129.68.127 and the other consists of 216.129.68.129 to 216.129.68.254. Using the shout / route rule, then any IP in the first group shouts to any other IP in that group, but need to route to any other IP on the network. The Gateway, by convention in this document, in placed at the bottom of the range.

By placing client PCs in one subnet, and the WAN side of the Radio on the other subnet, we can offer multiple public IPs that will route. Unlike in the NATing example, we don't need the Router to translate public to private IP, so make sure that NAT is disabled.

So lets look at an example



# Appendix H: PxP Install Checklist

The following are some of the steps you should go through when planning a Point to Point (PxP) link.

# Step 1: Finding the Location

- Determine the 2 endpoint locations.
- Calculate the distance between the locations.
- Find the heights of the locations

# Link Distance

Tower Heights



# Step 2: Check the Line of

- Make sure that the line of sight is clear of obstruction.
- Check your Fresnel clearance with calculations to verify that you have enough room in the center of the path.
- Take photos of the line of sight from both sides of the proposed link.
- See example 1 below.



### Fresnel zone

The cross section radius of the Fresnel zone is the highest in the center of the RF LoS which can be calculated as:

$$r = 43.3\sqrt{d/(4f)}$$

where r = radius in feet, d = distance in miles, and f = frequency in GHz.

Example 1: Fresnel Zone Calculation

# Step 3: Choose Hardware

• Select the hardware appropriate for the distance and type of link that you are installing

# Appendix I: Glossary of Terms

**AP:** Access Point ARP: Address Resolution Protocol **CPE:** Client Premise Equipment CTS: Clear To Send DFS: Dynamic Frequency Selection DHCP: Dynamic Host Configuration Protocol DNS: Domain Name Server DTIM: Delivery Traffic Indication Message EIRP: Effective Isotropic Radiated Power FTP: File Transport Protocol HTML: HyperText Markup Language HTTP: HyperText Transport Protocol **IP:** Internet Protocol **ISP:** Internet Service Provider LAN: Local Area Network MTU: Maximum Transmission Unit NAT: Network Address Translation NIC: Network Interface Card NOC: Network Operation Center POP: Post Office Protocol or Point Of Presence PxP: Point to Point P2P: Peer to Peer PPPoE: Point-to-Point Protocol over Ethernet QOS: Quality Of Service RADIUS: Remote Authentication Dial-in User Service **RF:** Radio Frequency **RTS:** Request To Send SMTP: Simple Mail Transport Protocol SNMP: Simple Network Management Protocol TCP: Transmission Control Protocol TPC: Transmit Power Control UDP: User Datagram Protocol VPN: Virtual Private Network WAN: Wide Area Network WEP: Wired Equivalent Privacy WDS: Wireless Distribution System WINS: Windows Internet Naming Service WISP: Wireless Internet Service Provider WPA · Wi-Fi Protected Access
## Appendix J: AutoConfig

Autoconfig is a feature that allows you to apply configuration settings from a text file using a TFTP server or by using the radio's web server. The TFTP server address can be specified as a DHCP parameter using the "next server" parameter, or specified in the CPE's Configuration Settings page in the HTTP interface.

The expected configuration filename is in the format <mac address of device>.cfg. The TFTP and DHCP server must be accessible from the wired side of the CPE. Any incorrect values or fields in the configuration file will be ignored.

### **Operation Notes:**

- 1. Configuration settings can be manually imported and exported from the "Configuration Settings" page in the HTTP interface.
- 2. AutoConfig is implemented for the following products: TR6xxx, TR-5a, TR-5plus, TR-5AMP, TR-9xx, TR-FDD, TR-FDD-GT, TR-CPQ, TR-SL2, TR-SL5, TR-SL9, TR-Multi, and TR-49.
- A DHCP server is not necessary for AutoConfig. A DHCP server is only required when the IP mode is set to DHCP client mode. If "next server" parameter is not specified in the DHCP offer, the TFTP server IP configured in the HTTP interface will be used as TFTP server address.
- 4. The units LEDs operate differently when in this mode.
- 5. To remotely enable the TFTP option, a SNMP set command can be used to reboot and/or change AutoConfig behavior. The SNMP write string is the user password.

### New features have been added as follow:

- 1. Downloading configuration file in text format from the HTTP interface is supported.
- 2. Uploading configuration file from the HTTP interface is supported.
- 3. Using a URL to reboot/reset/fallback device is supported. Examples:

Reboot:	http://192.168.1.100/set_config.cgi?admin.cmd=reboot
Reset:	http://192.168.1.100/set_config.cgi?admin.cmd=defaults
Store:	http://192.168.1.100/set_config.cgi?admin.cmd=store

 Using URLs to configure device is now supported. The parameters format is specified as same as ones in autoconfig.txt file. Examples:

Changing channel and channel bandwidth, then store and reboot: http://192.168.1.100/set\_config.cgi?wireless.channel=6&wireless.channel\_b andwidth=Quarter&admin.cmd=store

### Example usage:

- 1. Configure typical CPE parameters for your network in an operational CPE .
- 2. Save the configuration and store it as a generic name.
- 3. Open the same configuration, and edit the parameters that will be different such as
  - a. IP address
  - b. Name
  - c. Passwords
- 4. Save the edited file as <MAC\_of\_unconfigured\_CPE>.cfg.

### You can then load this configuration file in one of two ways:

- 1) Import it using the Configuration Settings screen
- 2) Use a TFTP server

# Importing the modified text from the HTTP interface of a defaulted CPE is the easiest method for a single radio:

- a) Login to radio
- b) Change login password
- c) Import configuration file

### Applying the configuration file from a TFTP server (Static IP Client):

- a) Login to radio
- b) Change login password
- c) On Configuration Settings page:
  - i. Check "Enable TFTP Auto-Config"
  - ii. Specify IP address of TFTP server
  - iii. Specify filename of configuration file. The file must be in the correct location for the TFTP server. Consult the TFTP server's documentation for information about how to configure the TFTP server.
  - iv. Click "Apply & Reboot"

### Applying the configuration file from a TFTP server (DHCP IP client):

- a) Setup a DHCP server on the same network segment as the wired side of radio
- b) Login to radio
- c) Change login password
- d) On network Configuration page, change IP mode to DHCP client and apply
- e) On Configuration Settings page:
  - i. Check "Enable TFTP Auto-Config"

- ii. Specify IP address of TFTP server (Optional if DHCP server specifies TFTP server in "next server". Consult your DHCP Server's documentation for more information about how to set this option)
- iii. Specify filename of configuration file. The file must be in the correct location for the TFTP server. Consult the TFTP server's documentation for information about how to configure the TFTP server.
- iv. Click "Apply & Reboot"

### • Step 1: Start auto configuration

The unit boots up in auto configuration mode when the auto configuration flag in flash memory is set. The flag is set as default OFF, and can be set to on via either the HTTP interface or via an SNMP Set. In auto configuration mode, the LEDs on the unit are arranged to work in a different way. The power LED is always blinking to indicate the unit is in the special mode.

### • Step 2: Link Ethernet

The Ethernet ports are initialized with the radio's MAC address. The Ethernet LED shows if the units is linked or not. The radio is always turned off in auto configuration mode.

### • Step 3: Obtain IP address

After the Ethernet connection is established, the DHCP request will be sent out continually until obtaining an IP address. The signal1 LED will blink to indicate that the DHCP request is being sent out. When a DHCP offer is received, the signal1 LED turns solid.

### • Step 4: Connect TFTP server

The unit connects TFTP server using the IP address set in the configuration. The signal2 LED will blink to indicate that it is trying to establish a connection with the TFTP server. When it is connected, the LED turns solid and the unit starts to download the configuration file (named as <MAC\_ADDRESS>.cfg) from the server.

### • Step 5: Download and parse configuration file

The signal3 LED blinks to indicate that it is downloading and parsing the configuration file from the TFTP server. The file must be in the correct format (see the attached sample file). There is only a basic validation for parsing the file. The incorrect values or fields in the file will be ignored.

### • Step 6: Store and reboot

The values in the configuration file will be stored into the unit. Signal LED 3-5 turns on for a second, and the unit starts to reboot into the regular mode.



# \* # Auto Configuration for TR6 # Version: 1.0.1 # Date: July 9, 2007 # Version: 1.0.2 # Date: January 29, 2009 # Version: 1.0.3 # Date: October 20, 2009 Author: Patrick Ping Xu # \*\*\*\*\* # # \_\_\_\_\_ # Format Instruction: # (There is no complete validation for the configuration in the firmware. # The value in an invalid format might be ignored or causing an unexpected value.) # a string with maximum length [STRING.maxlen] # [IP] ip address or mask # [MAC] mac address of 12 hex characters # [INT.min-max] integer in range from min to max # [TOKEN] a string of userid:password # the maximum length of userid and password is 15 # [key1 | key2] a string in the key list # [RATE] an integer value as below # 0: Best # 2:1M # 4: 2M # 11: 5.5M # 22: 11M # 12:6M # 18:9M # 24: 12M # 36: 18M # 48: 24M # 72: 36M # 96: 48M # 108: 54M # [RATES] a string of 4 hex characters # bit 0: 1M # bit 1:2M # bit 2: 5.5M # bit 3: 11M # bit 4: 6M # bit 5: 9M # bit 6: 12M # bit 7: 18M # bit 8: 24M # bit 9: 36M # bit10: 48M # bit11: 54M # [STATS] a string of 2 hex characters # bit 0: LMAC TX/RX # bit 1: LMAC Interrupt # bit 2: LMAC Media # bit 3: Ethernet # [WEP\_KEY] a string of 10 or 26 hex characters #

# ------

# admin. # \_\_\_\_\_ admin.device name = TR6Rt admin.admin\_token = admin:default admin.super token = recover:recover admin.led enabled = Yes admin.snmp read community = public admin.snmp sys location = Location admin.snmp sys contact = Contact admin.snmp traffic format = Counter32 admin.block locator access = No admin.auto config enabled = No admin.auto config timeout = 60admin.auto config server = 192.168.1.170 admin.auto config filename = "" {MAC ADDRESS}.cfg as default)

# ------

# net.

# -----net.network mode = Bridge net.ip mode = DHCP PPPoE] net.ip address = 192.168.1.100 net.subnet mask = 255.255.255.0 net.gateway = 192.168.1.1net.dns1 = 0.0.0.0net.dns2 = 0.0.0.0net.domain name = "" net.mac clone enabled = Nonet.mac clone address = 00000000000 net.eth1 mode = Auto10Half | 100Auto | 100Full | 100Half] net.eth2 mode = Auto10Half | 100Auto | 100Full | 100Half] net.reassociate on dhcp = No net.vlan enabled = No net.vlan id = 0net.reverse dhcp block = Nonet.shaping rate = 0net.shaping policy = mgmt,icmp

# -----# net.router.
# -----net.router.lan\_ip\_address = 192.168.100.1
net.router.lan\_subnet\_mask = 255.255.255.0
net.router.allow\_ping = Yes
net.router.allow\_web = Yes
net.router.web\_port = 80
net.router.web\_timeout = 60
net.router.mtu\_use\_default = Yes
net.router.mtu = 1500

# [STRING.19] # [TOKEN] # [TOKEN] # [TOKEN] # [STRING.14] # [STRING.29] # [STRING.29] # [Counter32 | Integer64 | Counter64] # [Yes | No] # [Yes | No] (not used) # [INT.5-255] unit:second # [IP] # [STRING.32] (blank when using

# [Bridge | Router] # [Static | DHCP | # [IP] # [IP] # [IP] # [IP] # [IP] # [STRING.59] # [Yes | No] # [MAC] # [Auto | 10Auto | 10Full | # [Auto | 10Auto | 10Full | # [Yes | No] # [Yes | No] # [INT.0-4095] # [Yes | No] # [INT.0-65535] unit:Kbps

# [bypass,mgmt,icmp,mcast] (bitmap)

```
# [IP]

# [IP]

# [Yes | No]

# [Yes | No]

# [INT.1-65535]

# [INT.0-65535]

# [Yes | No]

# [INT.500-3000]
```

# [Yes | No] net.router.nat enabled = Yes # ------# net.router.route. # -----net.router.route.user gateway enabled = No # [Yes | No] net.router.route.user\_gateway\_interface = WAN # [WAN | LAN] net.router.route.user gateway = 0.0.0.0# [IP] ; entries 0-7 net.router.route.interface.0 = None # [WAN | LAN | None] net.router.route.ip address.0 = 0.0.0.0# [IP] net.router.route.subnet mask.0 = 0.0.0.0# [IP] net.router.route.gateway.0 = 0.0.0.0# [IP] net.router.route.metric.0 = 0# [INT.0-255] # ------# net.router.ip filter. # \_\_\_\_\_ ; it must be enabled before entry fields net.router.ip filter.enabled = No # [Yes | No] ; entries 0-31 net.router.ip filter.access.0 = Allow # [Allow | Deny] net.router.ip filter.interface.0 = WAN # [WAN | LAN] # [TCP | UDP | ICMP] net.router.ip filter.protocol.0 = TCP net.router.ip filter.icmp type.0 = 0# [INT.0-255] net.router.ip filter.source ip start.0 = 0.0.0.0# [IP] net.router.ip filter.source ip end.0 = 0.0.0.0# [IP] net.router.ip filter.source port start.0 = 0# [0-65535] net.router.ip\_filter.source\_port\_end.0 = 0 # [0-65535] net.router.ip filter.destination ip start.0=0.0.0.0 # [IP] net.router.ip filter.destination ip end.0 = 0.0.0.0 # [IP]net.router.ip filter.destination port start.0 = 0# [0-65535] net.router.ip filter.destination port end.0 = 0# [0-65535] # ------# net.router.port forward. # -----; it must be enabled before entry fields net.router.port forward.enabled = No # [Yes | No] ; entries 0-31 net.router.port forward.actived.0 = No # [Yes | No] net.router.port forward.protocol.0 = TCP # [TCP | UDP] net.router.port forward.external port.0 = 0# [0-65535] net.router.port forward.internal address.0=0.0.0.0 # [IP] net.router.port forward.internal port.0 = 0# [0-65535] # ------# net.router.dhcp server. # -----net.router.dhcp\_server.enabled = Yes # [Yes | No] net.router.dhcp server.range start=192.168.100.100 # [IP] # [INT.0-255] net.router.dhcp server.range length = 100# [INT.0-65535] unit:minute net.router.dhcp server.lease time = 1440 net.router.dhcp server.gateway use default = Yes # [Yes | No] net.router.dhcp server.gateway = 192.168.100.1 # [IP] net.router.dhcp server.dns use wan assigned = No # [Yes | No]

net.router.dhcp\_server.dns1 = 0.0.0.0# [IP] # [IP] net.router.dhcp server.dns2 = 0.0.0.0# [Yes | No] net.router.dhcp server.dns relay enabled = Yes net.router.dhcp server.domain use wan assigned = No # [Yes | No] net.router.dhcp server.domain name = localdomain # [STRING.59] net.router.dhcp server.wins use wan assigned = No # [Yes | No] net.router.dhcp\_server.wins1 = 0.0.0.0# [IP] net.router.dhcp server.wins2 = 0.0.0.0# [IP] # ------# net.router.gos. # ----net.router.gos.enabled = No # [Yes | No] net.router.gos.uplink speed = 4096# [INT.0-65535] unit:Kbps net.router.qos.auto classify = Yes # [Yes | No] net.router.gos.dynamic fragmentation = Yes # [Yes | No] ; entries 0-7 net.router.qos.actived.0 = No # [Yes | No] net.router.gos.priority.0 = 0# [INT.0-255] net.router.gos.name.0 = "" # [STRING.15] net.router.gos.protocol.0 = 0# [INT.0-255] net.router.gos.source ip start.0 = 0.0.0.0# [IP] net.router.qos.source\_ip\_end.0 = 0.0.0.0# [IP] # [0-65535] net.router.qos.source port start.0 = 0net.router.gos.source port end.0 = 0# [0-65535] net.router.gos.destination ip start.0 = 0.0.0.0# [IP] net.router.gos.destination ip end.0 = 0.0.0.0# [IP] net.router.gos.destination port start.0 = 0# [0-65535] net.router.qos.destination\_port\_end.0 = 0# [0-65535] # ------# net.router.pppoe. # -----net.router.pppoe.service name = "" # [STRING.15] net.router.pppoe.username = "" # [STRING.40] net.router.pppoe.password = "" # [STRING.15] net.router.pppoe.ip address = 0.0.0.0# [IP] net.router.pppoe.subnet\_mask = 0.0.0.0# [IP] # [IP] net.router.pppoe.gateway = 0.0.0.0net.router.pppoe.dns1 = 0.0.0.0# [IP] # [IP] net.router.pppoe.dns2 = 0.0.0.0net.router.pppoe.max idle time = 0# [INT.0-65535] unit:minute net.router.pppoe.reconnect mode = Demand # [Always | Demand | Manual] net.router.pppoe.user settings enabled = No # [Yes | No] # ------# wireless. # \_\_\_\_\_ wireless.mode = CPE # [AP | CPE] wireless.ssid = default # [STRING.32] wireless.secondary ssid = "" # [STRING.32] wireless.channel = 50 # [INT.0-255] # [Full | Half | Quarter] wireless.channel bandwidth = Full wireless.gmode enabled = No# [Yes | No] wireless.indoor mode = Yes # [Yes | No] wireless.turbo = No # [Yes | No]

wireless.country code = US#[STRING.3] wireless.tx rate = 0#[RATE] wireless.tx supported rates = 0003#[RATES] wireless.rts threshold = 3000# [INT.0-3000] wireless.beacon period = 100 # [INT.0-65535] unit:ms wireless.burst time = 0# [INT.0-65535] # [INT.256-2346] wireless.fragmentation threshold = 2346 wireless.dot11d enabled = No # [Yes | No] wireless.dot11h mode = None # [None | User | Auto] wireless.invisibility = No # [Yes | No] wireless.dtim interval = 1# [INT.0-255] wireless.wds enabled = No # [Yes | No] wireless.wds mac address.0 = 00000000000 # [MAC] wireless.wds mac address.1 = 00000000000 # [MAC] wireless.wds mac address.2 = 00000000000 # [MAC] wireless.wds mac address.3 = 00000000000 # [MAC] wireless.wds mac address.4 = 00000000000 # [MAC] wireless.wds mac address.5 = 00000000000 # [MAC] wireless.pxp enabled = No# [Yes | No] wireless.pxp mac address = 00000000000 # [MAC] wireless.extended info enabled = Yes # [Yes | No] wireless.block inter client traffic = Yes # [Yes | No] wireless.power cap = 60# [INT.-60-+60] unit:0.5dBm # [INT.0-200] unit:0.5dBi wireless.antenna gain = 60# [INT.0-4195] =distance(km)/0.15 wireless.ack timeout = 740 wireless.ack tuning = 0# [INT.-100-100] =us wireless.long preamble = No # [Yes | No] wireless.stats mode = 04# [STATS] wireless.wds\_stats = 0 # [INT.0-7] wireless.cpe stats = 0# [INT.0-7] # ------# wireless.security. # -----wireless.security.mode = WPA # [None | WEP | WPA | WPA2] ; WEP parameters are used only when the mode is WEP ; all WEP key entries (0-3) must have same length # [Open | Shared] wireless.security.wep\_authentication = Open wireless.security.wep key index = 0# [INT.0-3] wireless.security.wep\_key.0 = 1234567890 # [WEP\_KEY] wireless.security.wep key.1 = 1234567890 #[WEP KEY] wireless.security.wep key.2 = 1234567890 #[WEP KEY] wireless.security.wep key.3 = 1234567890 #[WEP KEY] ; WPA parameters are used only when the mode is WPA or WPA2 ; For WPA, the cipher can only be either TKIP or AES ; For WPA2, the cipher can only be either AES(WPA2 only) or TKIP AES(WPA2) ; the cipher must be defined after wireless.security.mode wireless.security.wpa cipher = TKIP # [TKIP | AES | TKIP AES] ; the wpa\_compatible must be defined after wireless.security.wpa\_cipher wireless.security.wpa\_compatible = No # [Yes | No] # [STRING.63] wireless.security.wpa psk = password wireless.security.wpa update interval = 3600# [INT.0-65535] unit:second wireless.security.radius enabled = No # [Yes | No] wireless.security.radius server address = 0.0.0.0 # [IP]# [INT.0-65535] wireless.security.radius server port = 1812 wireless.security.radius timeout = 60# [INT.0-65535]

wireless.security.radius_shared_secret = password wireless.security.radius_auth_mac = Yes	# [STRING.64] # [Yes   No]	
#		
# wireless.access_control. #		
; it must be enabled before entry fields wireless.access_control.enabled = No ; entries 0-255	# [Yes   No]	
wireless.access_control.mac.0 = FFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFF	# [MAC] # [Allow   Deny]	
#		
# duplex.		
# (NOTE: only available for FDD)		
#		
; 0=MASTER, 1=SLAVE		
duplex.rx_master = Yes		# [Yes   No] (NOTE:
wireless.mode is not available for FDD)		
duplex.rx_channel = 165		# [INT.1-255] (NOTE:
wireless.channel is not available for FDD)		
$duplex.ssid.0 = FDD_MST$		# [STRING.32] (NOTE:
wireless.ssid is not available for FDD)		
$duplex.ssid.1 = FDD_SLV$		# [STRING.32]
duplex.pxp_mac_address.0 = 000000000000	# [MA	AC] (NOTE:
wireless.pxp_enabled and wireless.pxp_mac_address i	s not available for FDI	D)
duplex.pxp_mac_address.1 = 000000000000	# [MA	AC]
$duplex.mac_clone_enabled.0 = No$	# [Yes	s   No] (NOTE:
net.mac_clone_enabled is not available for FDD)		
$duplex.mac_clone_enabled.1 = No$	# [Yes	s   No]
duplex.mac_clone_address.0 = 00000000000 not available for FDD)	# [MAC] (NO	DTE: net.mac_clone_address is
duplex.mac_clone_address.1 = 000000000000	# [MAC]	

Appendi	x K: Tranzec	Electrical Plugs
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Electrical Plug Type	Letter	Description
*	F	FCC / North American adapter
	С	ETSI / Euro adapter
	A	FCC / Euro adapter
	U	ETSI / UK adapter
	Μ	FCC / UK adapter

\* 24 volt version shown.

### Appendix L: Warranty Terms

Effective Jan 1<sup>st</sup>, 2008

## Warranty Period Summary for All Tranzeo Brand WiFi Units All Warranties now start from Day of Invoice

Accessories Radios All Power All Cables Sold Before Sold Before Sold Before Sold After Items Supplies and May 1st, 06 Dec 1st. 06 Jan 1st, 08 Jan 1<sup>st</sup>, 08 and POE Antennas 3 Years Parts and Labor plus Warranty 90 Days 2 Years 3 Years additional 2 1 year 1 year Term years on Parts

## Warranty Terms

- 1. Items Covered By a 3 Year Labor / 5 Year Parts Warranty (Total Coverage 5 Years)
  - All Tranzeo Wireless CPE, AP and Backhaul Radio products Sold After Jan 1<sub>st</sub>, 2008 are warranted against defects in material and workmanship for a period of three years from date of sale, under normal use, with the exception of items listed in paragraphs (1), (2), (3) and (4).

### 2. Items Covered By a Three Year Warranty

• All Tranzeo Wireless CPE, AP and Backhaul Radio products Sold Before Jan 1st, 2008 are warranted against defects in material and workmanship for a period of three years from date of sale, under normal use, with the exception of items listed in paragraphs (1), (2) and (3).

### 3. Items Covered By a Two Year Warranty

 All other Tranzeo Wireless CPE, AP and Backhaul Radio products sold before Dec 1st, 2006 are warranted against defects in material and workmanship for a period of two years from date of sale, under normal use., with the exception of items listed in paragraph (1) and (2)

### 4. Items Covered By A One Year Warranty

The following Tranzeo Wireless manufactured products are warranted against defects in material and workmanship for a period of one year from date of Manufacture, under normal use:

- All products sold prior to May 1<sub>st</sub>, 2006
- All TR-CPE200 products regardless of Sale Date
- All Antennas
- All Cables
- 5. Tranzeo Wireless manufactured products are covered by a Parts and Labor Depot Warranty. Depot warranty means the customer is responsible for delivering the defective product to the designated service depot for repair or replacement.
- 6. During the first 3 years of ownership, should a valid warranty claim arise, Tranzeo will repair or replace the unit at no cost to the user. After the first 3 years, Tranzeo will further warranty the material and workmanship for an additional 2 years. During the 4th and 5<sup>th</sup> years of the warranty, there shall be no charge for parts and the Tranzeo will charge the prevailing shop rate to repair the unit, to a maximum of 1/2 hour, should a valid warranty claim arise.
- 7. VAT, Customs and other local taxes are the responsibility of the customer.
- 8. Tranzeo Wireless will repair or replace a product that was found to be defective by Tranzeo during the warranty period at its discretion.
- 9. All non-Tranzeo manufactured products carry the Original Equipment Manufacturer's warranty, which is passed on by Tranzeo Wireless. Warranty Claims against non-Tranzeo manufactured products must be filed with the appropriate manufacturer.
- 10. This warranty does not cover dealer labor cost for removing and reinstalling the machine for repair nor for any expendable parts that are readily replaced in normal use.

11. The sole responsibility of Tranzeo Wireless Systems under this warranty shall be limited to repair of this product, or replacement thereof, at the sole discretion of Tranzeo Wireless Systems

# Special Warranty Terms For Customers in Canada, USA and the European Union

12. All RMA items shipped to Tranzeo Wireless must be freight prepaid. Tranzeo Wireless will pay the return freight via a service of Tranzeo Wireless Technologies' choice. Customer is responsible for payment of any shipping upgrades.

# Special Warranty Terms For Customers in All Other Regions

13. All RMA items shipped to Tranzeo Wireless must be freight prepaid. Tranzeo Wireless will prepay and bill the return freight and taxes (CFR Cost and Freight) via a service of Tranzeo Wireless Technologies' choice. Customer is responsible for payment of any

Shipping upgrades

14. Shipping costs must be prepaid

## **Limitation of Warranty**

This warranty does not apply if the Product:

- a. has been opened and/or altered, except by Tranzeo Wireless Technical Personnel,
- b. has been painted in way shape or form,
- c. has been damaged due to errors or defects in cabling
- d. has not maintained in accordance with instructions supplied by Tranzeo Wireless,
- e. has been subjected to abnormal physical or electrical stress, including lightning strike,

misuse, negligence, or accident;

- f. removal of serial number label, or
- g. equipment sold under resale agreements, i.e. Amplifiers, Antennas.

## Who to Contact for an RMA?

There are 3 ways to discuss any technical difficulties and request an RMA #:

- 1. Fill out our online RMA Request Form at http://support.tranzeo.com/rmarequest.php
- 2. Call our Technical Support Center via the local number listed at http://support.tranzeo.com
- 3. Or email our RMA Department at rma@tranzeo.com

## What information will be required?

- 1. Customer name/ID # and contact information
- 2. Proof of Warranty Status (such as a copy of Invoice showing Serial Number, Mac Address and Date of Sale)
- 3. Problem Description
- 4. Part Number or Serial Number
- 5. Troubleshooting actions taken so far

## Warranty Repair

a. RMA number is valid for 180 days only.

b. If the product is not received within 180 days, the RMA will be cancelled.

c. Tranzeo Wireless will carefully test and evaluate all returned products and will repair or replace defective products that are under warranty at no charge.

d. If the malfunction is due to a manufacturing defect, it will be repaired, tested, tuned and calibrated as necessary, with strict adherence to factory specified procedures and parts, to working order.

e. If the malfunction is due to an issue not covered by warranty, a \$35.00 evaluation fee will be charged, plus the actual costs of the repair. Tranzeo's current shop rate is \$70.00 per hour, plus parts.

f. When your unit is returned to you, you must restore configuration and or applications before full use can resume.

g. If the product cannot be repaired, a refurbished replacement product will be provided.

h. However, if Tranzeo Wireless cannot duplicate the problem or condition causing the return, the unit will be returned to the customer at the customers cost as: "No Problem Found" and a \$35.00 evaluation fee may be charged.

i. Repaired or replaced product will be subject to the original warranty period but not less than 90 days.

j. All items must be shipped pre-paid. Tranzeo Wireless will not accept any collect packages. Tranzeo will pay the shipping to return your products. We recommend insuring the package using the values from our commercial invoice.

k. Be sure to package the items well. Original packaging should be used for shipping. Tranzeo is not responsible for further damage caused to the unit due to inadequate packaging.

I. We recommend that you use a shipping service with tracking (i.e. UPS/FedEx ground) to ship your RMA. Tranzeo will not accept any packages that arrive with charges owing.

m. Be sure to include the password for each device. Any device that arrives without a password may be subject to a \$60 rebuilding charge per unit.

## **Depot Locations**

Radio Location	Depot Location	
Canada	Canada	
USA	USA	
EU	Ireland	
Mexico, Caribbean and South America	Canada*	
Australia and APAC countries	Canada	
Africa, Asia and Middle East	Ireland	

\* Note: PacificNet is an authorized Repair Center for its Customers in Mexico

## **Out of Warranty Replacements**

- a) Product that is out warranty will be repaired on a fee for service basis at Tranzeo's shop rate of \$75.00 per hour plus parts. A \$75.00 deposit is charged for all nonwarranty repairs when the RMA is issued.
- b) Any goods left for more than 90 days without instructions will be considered abandoned and be disposed of.

## What to ship?

- a) Products that are returned for RMA work should be shipped in the original package and include the items that that are to be repaired.
- b) All returned product must reference the RMA # on the outside of the box.

c) A returned product without clearly marked RMA # will be refused and returned to sender.

## How to ship?

- a) We recommend that you use a shipping service with tracking (i.e. UPS/FedEx ground) to ship your RMA.
- b) Products returned for warranty repair or out-of-warranty replacement, must be marked with a valid RMA number and shipped FOB Destination, Prepaid.
- c) Approximate turnaround time is 21 business days for warranty repairs and replacements.
- d) Shipping Time is generally 7 business days to any location in the United States.
- e) Tranzeo Wireless will refuse any item that does not have an RMA# clearly marked on the outside of the box.
- f) Tranzeo Wireless is NOT responsible for any damage to the products during transit by the shipping company.
- g) All claims for shipment errors must be made within 3 days after receipt of shipment.

## Warranty Disclaimer

Except in only the limited express warranty set forth above, there are no expressed or implied warranties of merchantability and fitness for a particular purpose. In no event will Tranzeo Wireless Systems be liable for any direct, special, or consequential damages arising out of, or in connection with, the delivery, use, inability to use, or performance of this product.

## **Goods Damaged in Transit**

Tranzeo Wireless Technologies ships all items FOB Factory. This means that title for the item transfers to the buyer once the courier picks up the package. If there is damage, a claim must be filed with the courier by the owner of the goods, which is the buyer. Shipping damage is not covered by the warranty.

## Damage claims are solely between the recipient of the goods and the courier.

Shipping Firms do have legal obligations and limitations as to when and how much to compensate for damage, but only if the claim is filed on time and in the correct manner. You must file the claim as soon as possible.

### Making a Damage Claim

If you receive a shipment that appears to have been damaged by the shipper during shipping, take the steps on the on the box then contact us so we have a record of the incident. We will assist in any way we can in filing and advocating for your claim.

If you choose to accept the shipment and sign for it, have the shipper stay with you while you open and inspect the contents of the container for any additional damage that was not visible before opening. Make sure the shipper notes all damage on the shipping bill before you sign. By signing the waybill, you release the Shipping Company from all obligations unless the damage is clearly noted.

If it is possible to take any photos of the damage and forward to the shipper and us, Before signing the shipping bill (for receipt of the shipment), have the shipper note on the shipping bill the exact details of the damage.

If the damage appears to be very extensive, you still should not refuse the shipment. Refusing the shipment will delay your claim.

DO NOT sign anything if you choose to refuse the shipment.

### Appendix M: How Can We Improve?

Please take a moment to help us improve your experience with Tranzeo Wireless. Please fax the completed questionnaire to 604-460-6005. Each month we will draw for a free gift.

#### **Product Quality**

Was this your first order from Tranzeo Wireless?

- Yes
- No

How would you rate our website?

- Very Informative
- Generally good
- Quality varies
- Poor quality

How would you rate our order process?

- Consistent high quality п
- Generally good
- Quality varies daily
- Poor quality

Was your order complete? Yes

No, I was missing:

How would you rate our packaging?

- Consistent high quality п
- Generally good
- Quality varies shipment to shiment
- Poor quality

How would you rate our Technical Support?

- Consistent high quality
- Generally good
- Quality varies each time
- Poor quality

### Service and Environment

Did you Sales Rep answer all your questions and explain your best options?

- Yes
- No

How would you rate the Tranzeo Wireless staff you have dealt with to date?

- Friendly and helpful
- Average
- Varies on each call
- Poor service

**Additional Comments** 

How long did you wait for your product after ordering?

- 1 to 3 days
- 3 to 5 days
- More than 5 days

Was the entire experience positive?

Yes 

No

If No why?:

About You (optional)				
Name		E-mail		
Address		Phone		
City, State	e, ZIP Code			
May we add you to our mailing list, which offers news and exciting promotions? $\Box$ Yes $\Box$ No				

#### Thank you for your participation!

# Appendix N: Notes